

Acknowledgment of Country

We, Multicultural Futures, acknowledge the Wadjuk People of the Noongar Nation as the Traditional Custodians of the lands where we work and live. We celebrate the diversity of Aboriginal peoples and their ongoing cultures and connections to the lands and waters of Western Australia. We pay our respects to Elders past, present and emerging.



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From the Chair Person



This year we've continued to strengthen our foundations and have grown through new partnerships that share our vision for belonging and opportunity. Our heartfelt thanks to our funders, Board, staff, and volunteers whose dedication helps people from diverse cultural backgrounds build brighter futures.

The year in summary:

This year has seen the consolidation of our change plan and expansion of the service options for our clients through the Strategic Plan 2024-27. In delivering on the Plan, Multicultural Futures continues to establish partnerships with likeminded organisations as its primary growth strategy.

With a positive outlook for the future, we thank our funders who continue to support and expand our programs for people with diverse cultural backgrounds:

- Department of Communities
- Mental Health Commission
- WA Primary Health Alliance
- Office of Multicultural interests
- Department of Home Affairs
- Lotterywest

Board development

The Board has further consolidated this year, with all Board members having family or lived experience of migration to Australia. All Board members have governance qualifications or key expertise. We welcomed Kristina Hojckova and Navneet Kaur as new board members. I thank all Board members for their commitment, enthusiasm and diligence in overseeing our growing organisation.

Governance systems

To strengthen our governance, Board Secretary Vincent Bienes has established an online board data management system which has streamlined our governance through detailed board meeting documentation and record keeping.

Board subcommittees

The Finance and Audit Committee led by our Treasurer, Abhilash Karunakaran, has oversight of our financial management, with the surplus this year reinforcing the financial stability and robust governance framework established in 2023-24.



Constitutional review

Board member Navneet Kaur has driven the update of the Constitution reflecting the views of members gathered in 2023-24. The new Constitution will be presented to members at the 2025 AGM.

Continuous Improvement

To progress our philosophy on Continuous Improvementl, we have approved a consultant to undertake an independent evaluation of the Board, with the results due at the end of December 2025. We will be keen and ready to implement suggestions for improvement in 2026.

Life membership

We recognised the long-standing contributions from board members Ivy Chen and Roseanne Thomas and appointed them as Life Members of Multicultural Futures. Ivy has completed her term as Board member, however, remains in close contact with the organisation.

Acknowledgement

I thank most heartily the contributions of all of our staff and volunteers, ably led by Alec Uzunovsky with the Multicultural Futures' Leadership team of Wendy Ross, Anita Tuzlukovic, and Vesna Cvijanovic.

Dr Helen Grzvb

From the CEO



Over the past year, Multicultural Futures has undergone a period of significant reflection and transformation. This journey has strengthened our resilience, enhanced our agility, and encouraged innovation throughout our organisation. Even as we have evolved, we have maintained our core expertise, unwavering drive, and enduring passion for supporting migrants, refugees and diverse communities.

I am extremely grateful to our Board, staff, volunteers, and communities. Their collective strengths, experience, knowledge, and insights continue to inform and shape the future direction of Multicultural Futures.

Throughout this report, we highlight the achievements and accomplishments of the past year and the meaningful impact generated by our collaborative efforts. Every success is driven by our purpose: to ensure that the clients and communities we serve are empowered to live healthy, meaningful, and fulfilling lives within their communities.

Strategic Transformation and Planning

A major milestone in our transformation this year has been the development of our new Strategic Plan for 2024-2027. This has proven to be both a rewarding and renewing opportunity, bringing clarity and direction to our work over the next three years. The plan was shaped through extensive consultation with staff, volunteers, members, communities, and sector stakeholders. It consolidates our deep commitment to the well-being of those we have supported for more than 44 years. The Strategic Plan 2024-2027 outlines four strategic pillars that serve as the foundation for all our activities. These pillars reinforce our mission: to provide culturally diverse individuals

and communities with the skills and support needed to realise their aspirations in Australian multicultural society.

Commitment to Outcomes and Service Focus

Multicultural Futures has always prioritised outcomes, with a long history of delivering meaningful services and support even under challenging social and economic conditions. Our commitment remains steadfast to support those who need us most. We will continue evolving and enhancing our services and programs, ensuring that our focus remains firmly on our clients and communities.

Looking ahead, we aim to broaden our outlook by exploring complementary services that can support our core funding areas of mental health, homelessness, accommodation, and settlement services. This approach will ensure that migrant and refugee clients, as well as the wider communities who access our services, have an even greater range of support available to them.

Partnerships and Acknowledgments

We recognise the immense value of working in partnership with government agencies, other service providers, stakeholders, community groups, educational institutions, and specialist organisations. These collaborations enable us to provide professional, effective services for our clients and communities. I would like to extend my gratitude to our funders and partners, who continually place their belief and trust in us and share our commitment to building a more inclusive and equitable society.

Gratitude to Our People

My heartfelt thanks go to our Chair, Helen Grzyb, and the Board of Directors for their invaluable insights, guidance, and unwavering support throughout the past year. I am also deeply appreciative of our Leadership Team for their dedication and the compassionate, caring way they lead their teams. The progress our organisation has made is a testament to the hard work, passion, and commitment of every Leadership team member.

Finally, I would like to acknowledge the resilience, dedication, and integrity of our employees in delivering vital services to our clients and thank our selfless volunteers for their outstanding contributions. The high-quality supports, programs, and services provided by staff and volunteers at Multicultural Futures remain critical for those who access our organisation and are fundamental in ensuring access, equity, and inclusion for all members of our rich and diverse Australian community.

I am extremely grateful to our Board, staff, volunteers, and communities. Their collective strengths, experience, knowledge, and insights continue to inform and shape the future direction of Multicultural Futures.

Alec Uzunovsky





This year has been an exciting period of growth, learning, and connection for our Mental Health and Wellbeing service, (MHWS). A focus on education and professional development has been beneficial to all team members, ensuring our staff continue to upskill and deliver high-quality, trauma-informed support to our consumers.

The MHWS service welcomed new Program Manager - Mental Health, (Wendy Ross), and staff members Veronica Fuentes, Stephanie Silla and Linda Baughen to the team, with each bringing a wealth of knowledge and experience to the service. The MHWS service also introduced a Community Education Facilitator throughout the year to ensure there was a greater awareness of the MHWS amongst CALD communities and mental health and community service sector stakeholders. The role of the Community Education Facilitator was focused on CALD clients and communities having greater understanding of mental health advocacy and support available to them and improving access to the service, understanding the referral process and what to expect from the MHWS once they were referred.

The MHWS continues to work with individuals and CALD communities in a culturally responsive and safe way, taking the time to truly understand

what our clients are seeking from our service. By listening and adapting, we continue to create a more inclusive and responsive environment where every person feels heard, respected, and supported in their mental health journey. The high number of women accessing a service from the MHWS remains a major focus area, reflecting our commitment to addressing the unique needs and experiences of culturally and linguistically diverse, (CALD), women in our community.

The MHWS team has supported many clients as they navigate accessing appropriate mental health support systems, looking at education, training, and returning to work options, understanding the NDIS, accessing supportive health, financial and legal services and finding the best options for their overall wellbeing. We recognise that life is not linear, and neither is recovery—our person-centred approach to all MHWS clients remains flexible and adaptive to meet their changing needs.

The MHWS provided mental health advocacy services from Bentley, Mirrabooka and Kwinana offices and all our offices are a hub for genuine connection, safety, and collaboration. It's a space where problem-solving, planning, and future-focused conversations happen every day. The MHWS team remains deeply committed to achieving positive mental health and life outcomes, empowering our clients to move forward with confidence, resilience, and hope. Looking ahead to the new year, the MHWS team is focused on building on the strong foundations established in 2025 and aiming to further expand our community outreach, strengthen referral pathways, and developing culturally responsive practices to better support diverse communities. The MHWS team is also exploring opportunities for collaborative projects and professional development to ensure we remain adaptive and responsive to emerging CALD mental health needs. With the increasing demand for our services, 2025/26 is shaping up to be a year of growth, innovation, and deeper community engagement and impact.







Case Study: Meet Martina*

Martina, an international student, sought support while facing financial hardship. A recent workplace assault had significantly impacted her mental health, resulting in insomnia, anxiety, and panic attacks. She was later hospitalised and diagnosed with PTSD. Despite barriers due to her visa status, she received:

- Psychosocial support
- System navigation assistance
- Linkages to community-based psychological care

Through trauma-informed and person-centred advocacy, Martina successfully returned to study and employment while continuing her mental health care in the community.



^{*}pseudonym used to protect the client's identity.



During 2024/25, the CaLD Assertive Outreach service continued to provide services from our Bentley and Kwinana offices to assist people from CaLD backgrounds in the south metropolitan area with mental health concerns. In this period, the service assisted 60 clients with a range of different mental health support needs.

Over the last twelve months, there has been an increase in the proportion of male clients seeking to engage

with the counselling service, (20% of clients accessing the service in 2024/25 identified as male). Another trend for the service in the year has been an increase in full-time workers accessing our culturally appropriate and safe counselling service. Consequently, there is a higher demand for later appointment times. As the latest available appointment is 15.30-16.30, clients have often taken time off work to attend their appointments.

Case Study: Meet Amara

Amara (not her real name) is a woman on a Bridging Visa who presented for counselling after leaving an abusive marriage and entering crisis accommodation. She migrated to Australia initially on a student visa, during which time she entered into a marriage that involved sexual violence, coercive control, and the confiscation of her documents. She is the primary carer of her young son, who displayed significant behavioral and emotional difficulties.

At intake, Amara reported high levels of psychological distress, marked by fear, isolation, financial insecurity, loss of identity documentation, and uncertainty regarding her visa status. Parenting stress was a central concern, compounded by her son's aggression and clinginess.

Counselling focused on providing emotional support, safety planning, psychoeducation about trauma and child behavior, and structured action planning to rebuild stability. Through the counselling process, it was identified that Amara had been subjected to a forced marriage and forced pregnancy. A referral was therefore made to the Salvation Army's 'Support for Trafficked People Program' (STPP) for specialised assistance.

Over the course of eight sessions, Amara's reported psychological distress decreased by half. With the additional support of intensive case management through STPP, she secured financial support via SRSS payments, obtained replacement identification for herself and her son, and relocated from the refuge into safe shared housing with a trusted friend. Importantly, while she began counselling overwhelmed and uncertain about her circumstances, by the end she had developed clarity, a vision for her future, and confidence in the steps needed to achieve it.

Meeting UN Sustainability and Development Goals



Multicultural Futures continues to align its initiatives with the UN Sustainable Development Goals (SDG), fostering sustainable inclusive growth across diverse communities.



 Supports families in crisis with transitional and permanent housing.



- Promotes mental health, well-being, and social integration through community collaboration.
- Delivers specialised mental health support for culturally and linguistically diverse communities.
- Provides culturally sensitive support to address mental health and family violence.



- Creates pathways to education and training for youth.
- Educates participants on citizenship rights and responsibilities.



- Empowering women affected by domestic violence.
- Providing targeted assistance for women and children escaping family violence.



 Prepares young individuals with skills for meaningful employment.



- Promotes inclusion, empowerment, and equitable access to resources for diverse communities.
- Encourages equity in service delivery through intercultural understanding.
- Reduces mental health inequities for migrants and refugees.
- Addresses gaps in access to care for marginalised populations.
- Reduces barriers to housing for diverse populations.



 Creates sustainable housing solutions in collaboration with partners.



- Enhances institutional practices via cultural responsiveness training.
- Promotes civic engagement and informed citizenship.



HASW assists individuals and families over the age of 18 who are priority listed in the Fremantle/Kwinana zone. The HASW program comes with a support period after a participant is housed to ensure long-term and sustainable tenancy. The HASW program worked in close partnership with key stakeholders including the Department of Communities – Housing, Housing Choices Australia (WA), Community Housing Limited, and the Department of Communities – Child Protection and Family Support. These partnerships were critical in helping clients transition from crisis accommodation into longer-term, stable housing.

In 2024/25, the Multicultural Futures - HASW service supported 48 families and individuals who were experiencing or at risk of homelessness. Of those, 22 clients (45.8%) identified as Aboriginal, with the remaining 26 (54.2%) identifying as non-Indigenous. This indicates an increase or consistent high demand for homelessness support services among Aboriginal communities, reflecting ongoing systemic housing and social challenges. During this period, HASW supported fourteen families and individuals into permanent and secure long-term housing, eleven through the Department of Housing, and three into private rentals.

Clients represented a wide range of cultural and linguistic backgrounds. While 81.3% spoke English at home, other languages spoken included Arabic, Dinka, Filipino, Indonesian, Kirundi, Liberian, and Persian, highlighting the need for culturally responsive service delivery.

Clients are often presented with multiple and complex needs. The most common main reason for seeking assistance was domestic and family violence (47.9%), followed by relationship and family breakdown (16.7%), mental health issues (8.3%), and inadequate or unsafe housing (12.5%). Notably, 77.1% of clients reported a diagnosed mental health condition. Domestic and family violence was cited as the main reason for seeking help in nearly half of the cases (47.9%). This indicates a critical intersection between homelessness and family violence, emphasizing the importance of integrated support services.

Additionally, 58.3% of clients had experienced a permanent address loss within the past week prior to engaging with the service, while 14.6% had been without stable accommodation for more than a year, underscoring the urgency and depth of housing insecurity faced by clients during the ongoing housing crisis.

The report highlights a strong focus on Aboriginal clients and women escaping domestic violence, with complex needs such as mental health issues and housing instability. The service is achieving progress in transitioning clients into public housing

and improving employment outcomes, but the high proportion of ongoing support periods points to the chronic nature of homelessness challenges.

The 2024/25 HASW service report reveals critical insights into the demographics and needs of clients experiencing homelessness. Women represent the majority of clients, with domestic and family violence identified as the primary driver of homelessness for almost half of the clients. The intersection of homelessness with family violence underscores the importance of trauma-informed, gender-sensitive service provision.

Mental health remains a prevalent concern, with over three-quarters of clients previously diagnosed with mental health conditions, emphasizing the need for integrated mental health and housing support services. Encouragingly, the service has supported clients to transition from emergency and transitional accommodation to more stable public housing, reflecting positive housing outcomes.

Employment outcomes have also improved during the support period, indicating progress toward long-term self-sufficiency for some clients.

Employment rates improved from 4.2% intake to 26.3% at the end of the support period. However, the data shows that many clients experience acute housing crises, often losing permanent housing less than a week before accessing services. The high proportion of ongoing support periods suggests that long-term, consistent assistance is essential for this client group.

Case Study: Meet Lisa



Lisa, a 19-year-old Aboriginal woman, was referred to Multicultural Futures (MCF) in December 2022 after experiencing homelessness since 2021, following domestic violence and a breakdown in family relationships. She had a history of complex trauma, severe mental health issues (including Borderline Personality Disorder, anxiety, depression, and an eating disorder), and problematic substance use. At referral, Lisa was sleeping rough and experiencing suicidality, having recently exited transitional accommodation through PICYS.

Housing Stability

Lisa was successfully supported onto the Department of Housing Priority Waitlist (NPAH) and was rapidly allocated long-term housing after extensive advocacy by MCF. She received intensive tenancy support, including assistance with lease sign-up, furniture, setting up utilities, budgeting, and understanding property responsibilities. Lisa maintained her tenancy independently and was transferred to a periodic lease after 6 months due to excellent property management.

Mental Health and Psychosocial Recovery

Prior to housing, Lisa was hospitalised three times in a short period. Post-housing, hospitalisation decreased significantly, with only one voluntary admission related to medication adjustment.

Ongoing engagement with a comprehensive mental health team (psychiatrist, therapist, GP, and psychosocial supports) contributed to her improved mental health and emotional regulation.

The stability of secure housing provided a foundation for Lisa to engage meaningfully in her recovery journey.



Substance Use

Lisa had a long history of polysubstance and alcohol use. With support, she completed two at-home detoxes and has maintained 6 months of abstinence, including from marijuana and alcohol. Her preference for at-home detox (due to social anxiety) was accommodated, highlighting the importance of client-centred planning in AOD interventions, as well as the need for safe and stable accommodation in order to complete goals. Lisa continues to engage with DAYS for ongoing AOD counselling and support.

Life Skills and Personal Development

Lisa was supported in developing critical independent living skills, including budgeting, bill management, and navigating systems such as maintenance requests and Centrelink. With brokerage support from MCF and partner agencies, she furnished her home and began saving toward a car, demonstrating financial literacy growth and future planning.

Education and Future Goals

Lisa completed a Certificate course in Animal Studies and began horse riding lessons as preparation for her long-term goal of working in equine therapy with neurodiverse children. She was linked with The Wanderer program to support her in obtaining a driver's licence and was encouraged in her creative pursuits through access to art supplies provided by GIVIT.

Supported by:



Advocacy and Systems Navigation

Multicultural Futures played a crucial advocacy role, coordinating with multiple agencies including PICYS, DAYS, housing providers, and health services to mitigate risk and support housing access. Lisa's complex needs required flexible, trauma-informed approaches, with the support worker navigating significant barriers to ensure service inclusion.

Reflections and Social Work Impact

Lisa's journey underscores the transformative power of secure, supported housing and the importance of intensive, person-centred case management.

Despite high-risk presentations and systemic barriers (e.g., exclusion due to substance use or mental health risk), Lisa demonstrated immense resilience and capacity for change when provided with safety, autonomy, and the right supports.

Her story reflects a strengths-based, traumainformed approach in practice, where building trust, validating lived experience, and walking alongside the client led to measurable, positive outcomes in mental health, housing stability, substance use recovery, and life progression.



The Supported Transitional Accommodation (STA) Program continued to provide vital housing support to migrant and refugee families at risk of, or experiencing, homelessness during 2024/25. The program not only delivers transitional housing but also addresses the social, financial, and wellbeing challenges that affect a family's capacity to maintain long-term tenancies.

Over the year, the program supported 37 families directly and assisted a further 116 clients through referrals, information, and housing pathways. With the use of seven transitional properties provided through Housing Choices Limited (WA) and Community Housing Limited, 14 families were accommodated, of which 9 successfully transitioned into long-term housing. Clients represented a diverse range of cultural backgrounds, including South Sudan, Somalia, Sudan, the Democratic Republic of Congo, and Burundi.

Through tailored case management, the program addressed a broad range of issues impacting clients' ability to sustain housing. Families were supported to access and maintain government benefits, resolve suspended payments, and meet Centrelink requirements, with additional assistance provided through interpreters, transport, and advocacy. Mental health concerns, including trauma, PTSD, and other conditions, were addressed through GP-referred care plans, referrals to community mental health services, and engagement with Multicultural Futures' counselling programs.



Financial management was also a key area of support, with families assisted in budgeting, establishing Centrepay arrangements, negotiating debts, and connecting with culturally responsive financial counselling services. Legal assistance was provided to clients, particularly women affected by family and domestic violence, including referrals to Legal Aid WA, support in Family Court proceedings, applications for Violence Restraining Orders, and access to representation through community legal centres.

Housing affordability and access continued to present significant challenges. Many clients faced barriers such as low income, large family size, lack of rental history, and limited understanding of tenancy agreements. STA staff assisted families with housing applications, tenancy education, and transport to property inspections. The most common factors contributing to homelessness were financial hardship, family and domestic violence, and mental health concerns, often compounded by overcrowding, isolation, and inadequate living conditions. The program's holistic approach—addressing housing needs alongside financial, legal, and wellbeing supports—remained central to achieving sustainable outcomes.

Despite the ongoing pressures of the housing market, the STA Program achieved strong results for migrant and refugee families. By combining transitional housing with integrated case management, advocacy, and cross-sector collaboration, the program continues to provide families with the stability and resilience required to build secure and sustainable futures in Australia.



Case Study: Meet Della

Della presented to the Multicultural Futures, Supported Transitional Program, seeking urgent accommodation assistance for herself and her four children. Della and her children had spent the majority of their time living in private rentals and had unfortunately encountered several negative experiences. Della disclosed that she was forced to leave due to unexpected rent increases and unsafe living conditions. When Della presented to Multicultural Futures, she was couch surfing with another member of her cultural community, and the conditions described there were extremely traumatic and unsafe. This was due to overcrowding, criminal activities and the lease holder taking advantage of desperate people. Della was very proactive, worked casually and could not find accommodation or ongoing support anywhere. Della had suffered much abuse as a child from war torn Rwanda.

Della received the following Housing Support:

Della was promptly offered a transitional property with Multicultural Futures and provided

- assistance to set up utilities and pay rent
- advocacy to apply for Bond assistance with the Department of Communities Housing and be considered and then approved for priority housing
- Della was referred to the Housing Accommodation Support Worker (HASW) program, which accelerated her transition to long-term housing

The following services were put in place to support Della and her children:

Della's children were referred to the Multicultural Futures Children in Homelessness (MF-CIH) program for:

- Emotional and educational support
- Coordination with their school to ensure smooth integration.

The STA Team supported the client and her children by:

- Secured temporary accommodation within a week
- Provided support to set up utilities and rent assistance
- Facilitated bond assistance through the Department of Communities (DoC)
- Placed Della on DoC's priority housing waitlist
- Linked Della in with a financial counsellor
- Referred Della to MF CaLD counsellor for emotional support to aid recovery from child and adulthood trauma

Multicultural Futures Children in Homelessness (MF-CIH) Program:

- Offered emotional and educational support for Della's children
- Coordinated school enrolment and liaised with teachers
- Intensive support and advocacy for the children



Housing Accommodation Support Worker (HASW) Program:

 Accelerated Della's transition into long-term affordable housing with Housing Choices (HCL).

Post-Exit Assistance:

- Supported Della for six months to settle into her new home.
- Helped set up utilities and enroll her children in local schools.

These integrated services enabled Della and her children to transition from homelessness to stable, long-term housing.

The outcomes for this family were:

After less than a year, Della moved into permanent housing with HCL, supported by MF-STP, MF CIH, Multicultural Futures' CaLD counsellor and HASW.

Post-exit assistance was provided for six months, helping:

- Settle in, set up utilities, and enroll the children in local schools.
- Through MF-STP, MF-CIH, and HASW,
 Alana and her children transitioned from homelessness to stable, long-term housing
- Della returned to the workforce





The Multicultural Futures – Children in Homelessness (MF CIH) service provides a wide range of support, advocacy, and resources designed to strengthen CaLD children and their families experiencing homelessness. Between July 2024 and June 2025, the program assisted children facing unstable housing, frequent relocations, educational disruptions, developmental delays, and mental health challenges, often compounded by large family sizes, food insecurity, and limited access to essential services. Through a holistic, culturally responsive approach, MF CIH delivered educational support, behaviour strategies, therapeutic interventions, parenting education, health services, and advocacy, helping families navigate complex challenges. The program continues to prioritise the wellbeing and resilience of migrant and refugee families, working to ensure positive outcomes and opportunities for the children it supports.

Services Provided

Our service framework delivered a comprehensive range of supports, including:

- Educational support and advocacy
- Financial and material assistance
- Specialist counselling and therapeutic services for children
- Parenting education and skill-building
- Behaviour support
- Health and medical support
- Access to interpreter services



MF CIH Program Key Achievements (Jan–Jun 2025) Key Achievements:

- Educational Engagement and Development: Supported school enrolment, improved attendance, and re-engaged children at risk of disengagement, particularly boys aged 10–16. Facilitated participation in school holiday programs and tutoring initiatives in partnership with Children In Action Fitness and UWA (Crossing Borders for Health). Provided backpacks and stationery via Dandelion WA to ensure children were prepared for school.
- Health, Mental Health, and Wellbeing: Enabled access to immunisations, dental care, nutrition programs, and trauma-informed support. Staff completed professional development including First Aid for Mental Health, Safe and Together Training, and Understanding Suicide Prevention for the Neurodiverse Community, strengthening service delivery for children exposed to trauma, family violence, or neurodiverse challenges.
- Developmental and Behavioural Support:
 Identified and referred children with suspected autism, ADHD, learning difficulties, or harmful sexual behaviours to specialist services. Families received behaviour guidance and parenting support to improve home environments and promote positive outcomes through Parenting By Connections, Protective Behaviour and 1-2-3
 Magic and Emotional Coaching technics.
- Family Empowerment and Advocacy: Supported parents in accessing ACCS, Centrelink, education programs, and early childhood resources.
 Hosted a Wanslea Early Childhood Information Session for parents to provide guidance on NDIS and early development support.
- Community and Cultural Engagement: Built trust-based, culturally sensitive relationships to reduce disengagement and stigma. Contributed to WA NDIS CaLD Roundtable sessions, Multicultural Advisory Group with Telethon Kids Institute, CaLD Roundtable meetings, early childhood research, and child protection initiatives. Participated in Homelessness Action



Now to address systemic challenges affecting children experiencing homelessness.

- Program Referrals with Positive Outcomes:
 Referred children to initiatives such as Leading Youth Forward (LYF) mentoring and Uni Camp for Kids, enhancing social connection, confidence, and participation in enriching recreational activities.
- Service Continuity: Maintained flexible outreach to ensure continuity of care despite high turnover in transitional housing, supporting families to navigate complex and interconnected challenges.

Case Study: Meet Amira's family

Therapeutic Support and Healing for a Sudanese Family

Originally from Sudan, Amira and her four children—three boys aged 18, 16, and 11, and a 10-year-old girl—fled family violence in the eastern states and arrived in Western Australia with very little. They entered transitional housing supported by MF STA and were referred to the CIH program.

From the first point of engagement, staff worked with the family through a trauma-informed lens, aware of the impact of childhood trauma. All children and their mother received Protective Behaviours (PB) therapeutic support, while Amira was guided through Parenting by Connection and emotional coaching techniques to strengthen relationships and meet her children's emotional needs.

Amira also accessed counselling through the MF CaLD Counselling service, which supported her mental health and strengthened her capacity to provide stability and care for her children.

Three of the children, aged 16 and under, were directly supported through the children's program. Staff assisted with school enrolments, uniforms, tutoring, and applications for WA Education Assistance. Support with KidSport vouchers allowed the children to continue playing basketball, an activity that became both therapeutic and a source of confidence, teamwork, and joy. The 16-year-old, who struggled with the separation from his old friends and basketball team, received extra therapeutic support to rebuild belonging.

The children also attended Multicultural Future's school holiday activities, accessed homework support and mentoring through UWA Crossing Borders, and were referred to Leading Youth



Forward, where they remain on the waitlist. In addition, the family was provided with tickets for family-oriented outings such as movies and bowling, creating positive shared experiences and moments of joy that supported their healing journey.

Through counselling, community activities, and tailored therapeutic support, the family has gradually rebuilt stability. Amira shared: "The help we received made us feel like we weren't alone. My children are smiling again."



The Australian Citizenship Classes ran from the Hillview intercultural Community Centre in Bentley, in partnership with City of Canning. Classes were scheduled every Wednesday each term. An additional term class was held at the Darius Wells Community Centre in Kwinana, in partnership with City of Kwinana.

In term 2 2025, a class specifically for the Burundian Community commenced, due to the overwhelming numbers of interest and attendance. A community volunteer translated the information in Kirundi for attendees.

Classes assisted clients with:

- Australian Citizenship Eligibility
- Preparation for Australian Citizenship
- Information and Practice Questions for Citizenship

The Australian Citizenship Workshops have been designed to guide people through the various topics that are part of the Australian Citizenship Test.

- Australia and its people
- Australia's democratic beliefs, rights, and liberties
- Government and the law in Australia
- Australian values

Classes were well received, seeing a total of 122 enrolments. 53 participants were recognised as having lived in Australia for over 10 years.

Countries of origin: Afghanistan, Burundi, Chile, China, Congo, Eritrea, Ethiopia, Ghana, Hong Kong, India, Iran, Iraq, Kenya, Lebanon, Malaysia, Morocco, Myanmar, Pakistan, Russia, Somalia, South Africa, South Sudan, Sri Lanka, Syria, Tanzania, Thailand, Turkey, Uganda, Venezuela

58 participants indicated they had applied for Australian Citizenship and awaiting an interview at the Department of Home Affairs to sit the test. During this reporting period 33 participants sat the Citizenship Test with 28 passing. 3 clients were over 60 years of age and exempt from sitting the test, which they were not aware of until provided with the information.

Classes have become an enjoyable social meeting place, where many participants have met new friends. Many of those who have passed the Australian Citizenship Test have revisited the class to share the exciting news at a shared class morning tea. Congratulations to all the new Australian Citizens.

This program is funded by the Office of Multicultural Interest.



As part of Multicultural Futures' (MF) ongoing commitment to strengthening community resilience, the Community Capacity Building (CCB) program engaged with four new community organisations during the reporting period: the Burundian Community of WA, the Chin Community of WA, the Malay Women's Group, and the Youth African Collective.

Initial discussions offered valuable insights into community priorities, particularly around social cohesion, capacity building, and community-identified outcomes. These consultations formed the foundation for strategies that support community-led growth and participation.

Capacity Building and Leadership Development

In collaboration with community representatives, MF delivered an average of seven medium-intensity support sessions per group. These sessions focused on building organisational skills, leadership capacity, and pathways for community self-organisation.



Key areas of support included:

Activity Planning and Project Development

Community leaders were supported to design and implement projects aligned with identified priorities.

Guidance was provided on setting objectives, creating detailed activity plans, managing resources, and ensuring initiatives are sustainable and outcome-focused.

Grant Application and Management Support

Training was delivered on identifying suitable funding opportunities, navigating application processes, and ensuring compliance with financial accountability requirements. Support also included advice on auspicing arrangements for groups not yet incorporated.

Facilitating Connections and Partnerships

MF assisted communities to build relationships with local and state government agencies, service providers, and other stakeholders. These connections increased access to resources and opportunities, while also strengthening the confidence of ethno-specific groups to engage in broader community activities.

Volunteering and Leadership Pathways

MF encouraged community leaders to take on volunteering roles within the organisation. This provided first-hand experience in service delivery and fostered leadership growth, civic participation, and shared responsibility within their communities.

Ongoing Community Consultations

Regular consultations ensured services addressed emerging community needs, providing new communities with a voice to share challenges and aspirations, and shaping future strategies and support.

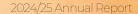
Emerging Needs and Future Directions

Consultations also revealed strong demand for structured support to prepare for the Australian Citizenship Test. In response, MF has commenced planning a Train-the-Trainer Citizenship Preparation Program to be piloted in FY25/26.

This initiative will equip bilingual community representatives with the knowledge, facilitation skills, and culturally relevant resources to deliver workshops within their own communities. The program will:

- Build the capacity of community leaders to independently deliver Citizenship Preparation Workshops
- Increase accessibility of citizenship support through peer-led education
- Enhance facilitation, mentoring, and leadership skills
- Promote long-term sustainability and self-sufficiency within Culturally and Linguistically Diverse communities

This new initiative will complement MF's ongoing capacity-building work by further developing leadership pathways and ensuring that settlement-related education remains accessible, community-driven, and culturally inclusive.





In the 2024/25 reporting year, the Youth Settlement Service at North Lake Senior Campus (NLSC) supported a total of 118 newly arrived students through 435 individual sessions. Each session was carefully tailored to the unique needs of the client, with a focus on supporting their successful transition into Australian life and education. The service continues to play a critical role in the holistic settlement journey of young people from refugee and migrant backgrounds.

Students represented a diverse range of cultural and linguistic backgrounds, with the most common countries of origin being Afghanistan, Thailand, Pakistan, and the Philippines. Correspondingly, the top languages spoken among clients were Hazaraghi, Thai, Arabic, and Tagalog. This rich diversity informs our culturally responsive and inclusive service delivery.

Individual Casework and Service Delivery

Our casework model is grounded in a collaborative co-design approach that places the young person at the centre of their own settlement journey.

During the 2024/25 period, students accessed support across a wide range of domains, with the most common being information, advice and

referral; advocacy and support; facilitation of employment pathways; and social participation. Each engagement involved a process of exploring students' existing skills and interests, conducting a needs assessment, setting goals aligned with their aspirations, and developing action plans to achieve both short- and medium-term outcomes.

An essential component of effective casework this year was the integration of regular review and information-sharing processes, ensuring clients remained supported and informed throughout their journey. For families requiring broader or more complex support, the Youth Settlement Service facilitated referrals to external agencies. These included long-term case management and specialised services.



Strong inter-agency collaboration remained a key strength of the program. This year, the service built new networks and maintained robust partnerships with key organisations including ASSeTS, CARAD, Communicare, First Hike Project, Kin, Life Without Barriers, the Multicultural Services Centre of WA, Reclink, Services Australia, Taldumande Youth Services, and Youth Futures. These partnerships significantly enhanced the breadth and quality of support available to students.

Group Programs and Workshops

Beyond individual case management, the Youth Settlement Service delivered a number of innovative and engaging group programs tailored to the specific interests and needs of the student cohort.

The Young Women's Group, facilitated by the MF SETS Youth Officer in collaboration with a Department of Education school nurse, continued to be a valued space for young women to build self-esteem, explore identity, and strengthen peer connections. Delivered in a peer mentorship model, the group addressed topics such as respectful relationships, domestic and family violence, and resilience. Importantly, the content and structure of the group are shaped by the participants themselves, who recently introduced regular sports and movement-based activities to enhance confidence and wellbeing. Language used within the sessions is age-appropriate and culturally sensitive, with terms like "red flags" and social media examples used to make discussions more relatable. Looking forward, the program will further develop its preventative focus, incorporating tools and resources from the Centre for Clinical Interventions (CCI) around selfesteem, anxiety, and assertiveness.

Centrelink engagement was another key feature of this year's program, with the Multicultural Services Officer from Centrelink visiting the school on seven occasions. These sessions offered both group workshops and individual support, focusing on helping students create Centrelink profiles, apply for payments, report income, and update personal details.

A practical and highly successful initiative this year was the Car Maintenance Workshop for New Arrivals, which ran over five sessions and engaged approximately 50 students. The sessions were designed to build essential life skills and independence by covering how to select a safe and suitable car, and how to manage basic car maintenance tasks such as checking engine oil, coolant levels, and changing tyres.

The school also partnered again with First Hike Project, a local not-for-profit that introduces young people from refugee backgrounds to Australia's natural landscape. In September 2024, students participated in an overnight hiking and camping experience, which was described by many as transformative. The project returned in May 2025 for a single-day hike, which saw increased participation from female students and those with limited English literacy, thanks to the more accessible format.

Finally, a new partnership with Reclink enabled the delivery of a three-week Ultimate Frisbee Program targeting students from the IEC's lowest literacy levels. Led by a qualified coach, the program offered not only sport and team-building opportunities but also a pathway for students to connect with local community sport. The sessions provided a fun, non-verbal method of building confidence and connection, reinforcing the value of inclusive physical activity in settlement support.



The 'inspire me®' Digital Literacy Course for Employability Skills course has been successful with proven results during this reporting period. Designed for adaptable delivery, addressing individual participant learning requirements. Eligible migrants and refugees entering the course are at ranging levels from no digital literacy skills, to being familiar. 'inspire me®' addresses digital literacy barriers as well as incorporating skills guidance in education, training and employment.

Digital literacy is a life skill required for everyday life and an essential skill for training and employment. Addressing this barrier assists participants with progress in their settlement in Australia and assists in improved personal well-being, independence, social participation, economic well-being and becoming more connected to the community.

'inspire me®' community classes were held at Mandurah Library, North Lake Senior Campus -Kardinya, The Sister Project - Ellenbrook, Adult Migrant English Program - South Metropolitan Tafe at Thornlie and Carlisle Campuses.

The 'inspire me®' course is transferable and can be delivered in the community with the availability of a resource room, internet and eligible clients. This allows opportunities for partnerships with organisations and allows the course to be extended metropolitan wide. This has seen a successful partnership between the Sister Project and Multicultural Futures, with regular term classes being delivered at their location in Ellenbrook.

The Adult Migrant English Program (AMEP) South Metropolitan Tafe is well-known and recognised for the scheduled delivery of the 'inspire me' course during the term breaks, rotating between the Thornlie and Carlisle Campus. This ongoing established partnership has been successfully running since 2019, benefiting mutual clients. Referral and registrations for the courses are mainly targeted to students attending Certificate II English and above. English Language study is key to Settlement, and delivery during the school break assists students to attend, without impact on their studies.

Another continued Partnership with North Lake Senior Campus, has seen the delivery of the 'inspire me' program to youth attending the Intensive Language Centre, aged 16 – 20 years. The course has been tailored to focus on identifying gaps in digital literacy and employability skills. These skills assist with education and training and seeking parttime work while studying. Classes are scheduled into the student timetable with weekly classes delivered.

Multicultural Futures had five volunteers assist in the 'inspire me®' program. The volunteers were identified during previous 'inspire me®' courses, to effectively follow instruction and demonstrated they had learnt and understood all the course content to a high level, and keen to be involved in a volunteer position. Volunteering assists with social skills, English language & employability skills, which in turn assists in future training and employment prospects. This has seen three Volunteers successfully obtain employment, two continuing onto further studies and one completing AMEP.

Small group classes of six to eight are scheduled, with classes larger assisted by a Teacher Assistant or Volunteer/s. Participants are guided through lessons individually allowing them to learn at their own pace, with no stress to rush through lessons with the focus on understanding and practicing digital literacy skills. Putting clients at ease and enjoying the learning process has been displayed in outcomes and class attendance and retention.

During the course participants actively map out short-term and long-term career pathways. Education to participants on lifelong learning helps reflect the importance of English during their initial settlement process and then to investigate the many training and employment opportunities in Australia, to help set future goals.

Digital literacy is a necessary skill, required for training and employment, with expectation to demonstrate at least basic knowledge. With many participants attending AMEP, their short-term goals were to find part-time employment while studying. Employment in entry level positions such as cleaning, factory work, picker packer, hospitality and retail sectors were of interest when sourcing positions to apply for, and to construct a suitable resume for these positions. During this reporting period 34 participants were identified as obtaining employment.

A focal success of this course was providing social participation which helps reduce social isolation and assist with connecting to the broader community.

Multicultural Futures 'inspire me®' Digital Literacy Course for Employability Skills has achieved great outcomes and has equipped participants with skills to become self-sufficient, gain confidence and self-esteem for education, training, and employment. As well as an improved life-skill for their continued future settlement in Australia.

Driving Lessons

During this reporting period a small amount of funding was utilised for Driving Lesson in the 'inspire me®' program, for clients identified as requiring a driver's licence to assist with employability. Clients were assisted with 50% of the cost of driving lessons (up to \$500) contribution from Multicultural Futures.

To be eligible, clients who had completed the 'inspire me®' program, had a Learners Permit and required assistance with driving lessons, were asked to attend an intake and assessment appointment.

The client was then assisted in developing a Driver Program – Employment Pathway Work Plan and provided with the information requirements for booking and paying for their portion of the lessons.

The aim of the work plan is to identify goals for employment and further training, including addressing the need to obtain a WA Drivers Licence.

8 clients were enrolled in the Driving Program with 4 clients successfully passing their WA Drivers Licence, with 3 also obtaining part-time work while continuing with AMEP. 2 are still actively completing lessons and 2 failed their practical driving assessment and awaiting to re-sit.

Having a driving licence allows for more employment opportunities, as well as independence with their continued settlement journey.



Launched in August 2020, the See Me See You (SMSY) program marks nearly five years of promoting cultural responsiveness across Western Australia. Despite challenges such as the Covid-19 pandemic, SMSY has continued to grow, with demand for training reaching record levels. Many organisations now make SMSY training mandatory, describing it as dynamic, welcoming, and practical compared to other programs.

Program Reach and Participation

During 2024/25, SMSY delivered training to 58 organisations, primarily within the wellbeing and mental health sectors. Key participants included Anglicare, Headspace, Mission Australia, Salvation Army, and St John of God. Regional sessions were delivered in Geraldton and Bunbury, involving organisations such as Centacare, Ruah, Milligan, and the Northern Agricultural Catchment Council.

2024/2025 See Me See You Training					
ltems	Jul-Dec 2024	Jan-June 2025	Total		
# of sessions	29	17	46		
Face to face	26	12	38		
Virtual	4	4	8		
# registered	507	488	951		
# attended	387	298	685		
Places offered	870	510	1380		



Over half of the organisations participating had not previously undertaken SMSY training, reflecting strong ongoing demand. Regional uptake, however, was slower than anticipated, resulting in a reduced schedule (two sessions in Geraldton instead of four). Efforts to secure local council support were limited, though many organisations expressed interest in 2025/26 sessions.

Attendance remained strong, averaging 15 participants per session. In-house sessions achieved higher participation rates (up to 80%) than public sessions (50–66%). In total, approximately 1,200 training places were offered, consistent with previous years.

Participant Feedback and Outcomes

Over five years, 95% of participants rated SMSY training as highly satisfactory. The practical tools and exercises, including the Description–Interpretation–Evaluation (DIE) Model, the High/Low Context Continuum, and English as a Second Language activities, were consistently valued.

Feedback in 2024/25 was strongly positive.

Participants described the training as excellent,
engaging, and thought-provoking. Reported
outcomes included increased patience and curiosity,
reduced assumptions, and improved intercultural

communication. Many participants highlighted "lightbulb moments" in understanding intercultural competencies, communication styles, and workplace hierarchies, noting these topics are rarely addressed in professional development.

Training encouraged self-reflection on language, power, and bias. Participants recognised how native English speakers are often assumed to hold authority and how unconscious bias influences daily interactions. Practical activities, such as the "five words and a colour" exercise, reinforced these insights in tangible ways.

Program Impact and Future Directions

The See Me See You program has proven highly valuable and in demand, significantly enhancing cultural responsiveness in WA community services over the past five years. Sustained, long-term government funding would enable not-for-profits and research organisations to maintain service continuity, expand research and innovation, and strengthen regional delivery. Additional investment could extend the program to schools, grassroots organisations, and broader regional communities.

Multicultural Futures acknowledges the Office of Multicultural Interests for five years of support, which has made a substantial impact statewide.



It is my privilege to present the Treasurer's Report for the 2024–25 financial year.

Financial Performance

This year was marked by strong financial stewardship and growth, enabling us to better support our community programs. Revenue increased by 18% compared to the previous year, reflecting both stability in our funding sources and effective management.

A key contributor to this result was bank interest income of \$125,387, which provided an additional buffer for our operations. Careful cost control also ensured resources were directed where they were needed most. Staff expenses, which are the largest investment area, accounted for 77% of total costs, reflecting our commitment to the people who deliver essential services.

As a result of these combined factors, Multicultural Futures recorded a surplus of \$138,556 for the year.

These results highlight our ability to balance growth with careful cost management, ensuring that surpluses are reinvested into programs and initiatives that strengthen our long-term sustainability.

Statement of Comprehensive Income					
Income					
Grant revenue		\$ 2,280,317			
Other income		\$ 133,709			
Total income		\$ 2,414,026			
Expenses					
Staff expenses	\$	1,752,575			
Program related expenses	\$	236,737			
Operating Expenses	\$	286,158			
Total expenses	\$	2,275,470			
Surplus for the year	\$	138,556			

A summary of expenditure by nature is provided in the graph below:

Chart 1, Chart element

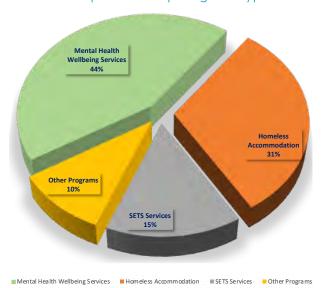
\$1,752,575
\$236,737
10%
\$286,158
13%

Staff expenses

Program related expenses

Operating Expenses

Expenditure by Program Type:



Our strong financial position results from careful management of assets and liabilities, increased revenue, and controlled expenses.

Statement of Statement of Financial Position				
Assets				
Current assets	\$	2,814,697		
Non-current assets	\$	149,449		
Total assets	\$	2,964,146		
Liabilities				
Current liabilities	\$	611,265		
Non-current liabilities	\$	58,414		
Total liabilities	\$	669,679		
Equity	\$	2,294,467		



Strengthening Financial Systems

During the year, we invested in strengthening our financial systems and capacity through the implementation of new accounting software and the recruitment of additional accounting staff. Together, these initiatives have enhanced the accuracy, efficiency, and transparency of financial reporting, while also building the capacity needed to manage compliance, monitoring, and reporting requirements more effectively.

Acknowledgements of Our Funders

We gratefully acknowledge the support of our funding partners, whose contributions are vital to the delivery of our programs and services. Their commitment enables Multicultural Futures to extend our reach and impact in the community, ensuring we can continue to provide responsive and high-quality support to those who need it most. Our key funders and partners are:

- Department of Communities
- Mental Health Commission
- WA Primary Health Alliance
- Office of Multicultural interests
- Department of Home Affairs
- Lotterywest

Outlook

Looking forward, our focus will remain on maintaining long-term sustainability while continuing to invest in people and systems. With stronger financial systems now in place, Multicultural Futures is well-positioned to deliver greater transparency, ensure accountability, and reinvest surpluses back into programs that directly benefit our communities.

Acknowledgments

I would like to thank our staff, Board colleagues, volunteers, and supporters for their dedication and commitment. Together, we ensure that Multicultural Futures remains financially sound and able to create meaningful outcomes for the communities we serve.

Abhilash Karunakaran CPA, GAICD Treasurer



Multicultural Futures would like to acknowledge and thank the following funders and supporters:

FUNDERS:

- Department of Home Affairs
- Department of Communities
- Mental Health Commission

- West Australian Primary Health Alliance
- Office of Multicultural Interest
- Lotterywest

PARTNERS & SUPPORTERS:

- Adult Migrant Education Program South Metropolitan TAFE
- Arche Health
- Azure HR
- Children in Action Fitness
- City of Canning
- City of Cockburn
- City of Kwinana
- City of Mandurah
- City of Stirling
- City of Swan
- Community Housing Limited
- Design for More
- EZtec Solutions
- Fremantle Community Legal Centre
- Fremantle Women's Health Centre
- GIVIT

- Hawthorne Consulting
- Headspace (Armadale, Fremantle, Rockingham)
- Housing Choices Limited WA
- Language and Culture
- Mosman Park Probus Club
- North Lake Senior Campus
- Peel and Rockingham/Kwinana Mental Health Services
- Share the Dignity
- Sisters Project
- SOCO Marketing
- Soroptimist International
- SOS People Who Care
- White Zebra Foundation
- WIZE Therapy
- World Music Cafe
- Zonta House



Multicultural Futures Incorporated

ABN 64 937 149 657

Multicultural Futures Incorporated Officers' report 30 June 2025

The officers present their report, together with the financial statements, on the incorporated association for the year ended 30 June 2025.

Officers

The following persons were officers of the incorporated association during the whole of the financial year and up to the date of this report, unless otherwise stated:

Committee members

The following persons were committee members of the incorporated association during the whole of the financial year and up to the date of this report, unless otherwise stated:

- Dr Helen Grzyb (Chair)
- Abhilash Karunakaran (Treasurer)
- Vincent Bienes, (Secretary)
- Ivy Chen Resigned 28th November 2024
- Kamel Elnaggar Resigned 30th Sept 2025
- Kevin Tavener Resigned 29th July 2025
- Roseanne Thomas
- Kristina Hoickova Appointed 1st Oct. 24
- Navneet Kaur Appointed 1st October 2024

Our mission and vision

We're building a dynamic enterprise focused on giving migrants and refugees in Australia the skills and support they need for a better-quality life, thereby enhancing the vibrancy of our whole society.

Our vision is for a more connected multicultural community in which refugees and migrants can thrive, prosper and enhance our vibrant society.

Principal activities

Working alongside individuals, families, and communities across the three key areas of "My Health and Wellbeing", "My Home and Family", and "My Community and Settlement"

On behalf of the officers

Allemurs

Dr Helen Grzyb

Chair

21 October 2025

Perth, WA

Multicultural Futures Incorporated Contents 30 June 2025

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Statement of changes in equity	6
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General information

Bentley WA 6102

The financial statements cover Multicultural Futures Incorporated as an individual entity. The financial statements are presented in Australian dollars, which is Multicultural Futures Incorporated's functional and presentation currency.

Multicultural Future Incorporated is a not-for-profit incorporated association, incorporated and domiciled in Australia. Its registered office and principal place of business are:

Bentley WA 6102

Registered office Principal place of business 1 Hill View Place 1 Hill View Place

A description of the nature of the incorporated association's operations and its principal activities are included in the officers'

The financial statements were authorised for issue on 21 October 2025.

report, which is not part of the financial statements.

Multicultural Futures Incorporated Statement of profit or loss and other comprehensive income For the year ended 30 June 2025

	Note	2025 \$	2024 \$
Revenue	4	2,405,704	2,028,087
Gain on sale of assets		8,322	9,971
Total revenue		2,414,026	2,038,058
Expenses			
Salaries and on-costs		1,690,342	1,392,313
Other HR costs		62,233	34,378
Activity project costs		236,737	222,084
Facilities		56,584	72,976
Utilities		4,181	5,493
Motor vehicles		12,122	13,752
Office expenses		19,688	18,571
IT & software		75,348	28,599
Professional services costs		37,605	46,171
Insurance		11,649	10,574
Other organisational costs		62,357	70,874
Interest expenses		6,624	3,544
Total expenses		2,275,470	1,919,329
Net surplus for the year		138,556	118,729
Other comprehensive income for the year			<u>-</u>
Total comprehensive income for the year		138,556	118,729

Multicultural Futures Incorporated Statement of financial position As at 30 June 2025

	Note	2025 \$	2024 \$
Assets Current assets			
Cash and cash equivalents Trade and other receivables Other assets Total current assets	5 6 7	526,991 92,400 2,195,306 2,814,697	995,654 6,600 1,710,017 2,712,271
Non-current assets			
Property, plant and equipment Right of use asset Total non-current assets	8 9	71,066 78,383	39,443 47,009
Total Horr-current assets		149,449	86,452
Total assets		2,964,146	2,798,723
Liabilities			
Current liabilities			
Trade and other payables Contract liability Employee benefits Lease liability Total current liabilities	10 11 12 13	149,122 212,470 218,454 31,219 611,265	121,956 265,363 172,280 21,222 580,821
Non-current liabilities			
Employee benefits Lease liability	12 13	6,790 51,624	6,790 33,908
Total non-current liabilities		58,414	40,698
Total liabilities		669,679	621,519
Net assets	_	2,294,467	2,177,204
Equity Retained surpluses Realised revaluation reserve Total equity	_	355,467 1,939,000 2,294,467	238,204 1,939,000 2,177,204
	_		

Multicultural Futures Incorporated Statement of changes in equity For the year ended 30 June 2025

	Retained Surpluses \$	Realised Revaluation Reserve \$	Total equity
Balance at 1 July 2023	119,475	1,939,000	2,058,475
Surplus for the year	118,729	-	118,729
Total comprehensive income for the year	118,729	-	118,729
Balance at 30 June 2024	238,204	1,939,000	2,177,204
	Retained Surpluses \$	Realised Revaluation Reserve \$	Total equity
Balance at 1 July 2024	238,204	1,939,000	2,177,204
Transfer to contract liabilities (refer to Note 3) adjusted to retained earnings	(21,293)	-	(21,293)
Surplus for the year	138,556	-	138,556
Total comprehensive income for the year	138,556	_	138,556
Balance at 30 June 2025	355,467	1,939,000	2,294,467

Multicultural Futures Incorporated Statement of cash flows For the year ended 30 June 2025

	Note	2025 \$	2024 \$
Cash flows from operating activities Receipts from customers (inclusive of GST) Payments to suppliers and employees (inclusive of GST) Interest received		2,120,330 (2,145,467) 125,387	2,426,558 (2,397,756) 99,228
Net cash provided by operating activities	17	100,250	128,030
Cash flows from investing activities Payments for property, plant and equipment Proceeds from disposal of property, plant and equipment (Investments in)/receipts from term deposit Net cash (used in)/provided by investing activities	- -	(124,034) 77,205 (488,166) (534,995)	(41,502) 100,979 328,495 387,972
Cash flows from financing activities Repayment of lease liability Net cash used in financing activities	- -	(33,918) (33,918)	(28,094) (28,094)
Net increase/(decrease) in cash and cash equivalents Cash and cash equivalents at the beginning of the financial year		(468,663) 995,654	487,908 507,746
Cash and cash equivalents at the end of the financial year	5 _	526,991	995,654

^{*}The cash balance excludes term deposits of \$2,159,671 (2024: \$1,671,505).

Note 1. Material accounting policies

The principal accounting policies adopted in the preparation of the financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

New or amended Accounting Standards and Interpretations adopted

Multicultural Futures Incorporated (the incorporated association) has adopted all of the new or amended Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ('AASB') that are mandatory for the current reporting period.

Any new, revised or amending Accounting Standards or Interpretations that are not yet mandatory have not been early adopted.

Basis of preparation

In the officers' opinion, the incorporated association is not a reporting entity because there are no users dependent on general purpose financial statements.

These are special purpose financial statements that have been prepared for the purposes of complying with the *Australian Charities and Not-for-profits Commission Act 2012* and *Associations Incorporation Act 2015 (WA)*, the *Charitable Collections Act 1946 (WA)* and associated regulations. The officers have determined that the accounting policies adopted are appropriate to meet the needs of the members of Multicultural Futures Incorporated.

These financial statements have been prepared in accordance with the recognition and measurement requirements specified by the Australian Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ('AASB') and the disclosure requirements of AASB 101 'Presentation of Financial Statements', AASB 107 'Statement of Cash Flows', AASB 108 'Accounting Policies, Changes in Accounting Estimates and Errors', AASB 1048 'Interpretation of Standards' and AASB 1054 'Australian Additional Disclosures', as appropriate for not-for-profit oriented entities.

Historical cost convention

The financial statements have been prepared under the historical cost convention.

Critical accounting estimates

The preparation of the financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the incorporated association's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements, are disclosed in Note 2.

Revenue recognition

The incorporated association recognises revenue as follows:

Government grants

Government grants are derived from services and programs performed on behalf of the State, Commonwealth and Local governments, whereby the incorporated association has an obligation to deliver such services and programs. Government grant revenue is recognised in profit or loss when the incorporated association satisfies the performance obligations stated within the funding agreements.

If conditions are attached to the grant which must be satisfied before the incorporated association is eligible to retain the contribution, the grant will be recognised in the statement of financial position as a liability until those conditions are satisfied

Donations

Income recognised at the time the incorporated association obtains control of the contributions or the contractual right to the contribution. Except for when a donation or bequest gives rise to related amounts of a contribution by owners, lease liability, financial liability, or a provision.

Interest income

Interest revenue is recognised as interest accrues using the effective interest method. This is a method of calculating the amortised cost of a financial asset and allocating the interest income over the relevant period using the effective interest rate, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to the net carrying amount of the financial asset.

Note 1. Material accounting policies (continued)

Other revenue

Other revenue is recognised when it is received or when the right to receive payment is established.

Volunteer services

The incorporated association has elected not to recognise volunteer services as either revenue or other form of contribution received. As such, any related consumption or capitalisation of such resources received is also not recognised.

Capital grants

Capital grants are recognised as income when (or as) it satisfies its obligations under the transfer. Capital grants are types of grants where the incorporated association receives a financial asset to acquire or construct a non-financial asset to identified specifications; retains control of the non-financial asset (i.e. for its own use); and the transaction is enforceable.

Income tax

As the incorporated association is a charitable institution in terms of subsection 50-5 of the Income Tax Assessment Act 1997, as amended, it is exempt from paying income tax.

Current and non-current classification

Assets and liabilities are presented in the statement of financial position based on current and non-current classification.

An asset is classified as current when: it is either expected to be realised or intended to be sold or consumed in the incorporated association's normal operating cycle; it is held primarily for the purpose of trading; it is expected to be realised within 12 months after the reporting period; or the asset is cash or cash equivalent unless restricted from being exchanged or used to settle a liability for at least 12 months after the reporting period. All other assets are classified as non-current.

A liability is classified as current when: it is either expected to be settled in the incorporated association's normal operating cycle; it is held primarily for the purpose of trading; it is due to be settled within 12 months after the reporting period; or there is no unconditional right to defer the settlement of the liability for at least 12 months after the reporting period. All other liabilities are classified as non-current.

Cash and cash equivalents

Cash and cash equivalents include cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

Trade and other receivables

Other receivables are recognised at amortised cost, less any allowance for expected credit losses.

Property, plant and equipment

Plant and equipment, motor vehicles and office equipment are stated at historical cost less accumulated depreciation and impairment. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Depreciation is calculated on a straight-line basis to write off the net cost of each item of property, plant and equipment (excluding land) over their expected useful lives as follows:

Plant and equipment 3-7 years
Motor vehicles 5-7 years
Office equipment 3-5 years

The residual values, useful lives and depreciation methods are reviewed, and adjusted if appropriate, at each reporting date.

An item of property, plant and equipment is derecognised upon disposal or when there is no future economic benefit to the incorporated association. Gains and losses between the carrying amount and the disposal proceeds are taken to profit or loss.

Note 1. Material accounting policies (continued)

Right-of-use-asset

A right-of-use asset is recognised at the commencement date of a lease. The right-of-use asset is measured at cost, which comprises the initial amount of the lease liability, adjusted for, as applicable, any lease payments made at or before the commencement date net of any lease incentives received, any initial direct costs incurred, and, except where included in the cost of inventories, an estimate of costs expected to be incurred for dismantling and removing the underlying asset, and restoring the site or asset.

Right-of-use assets are depreciated on a straight-line basis over the unexpired period of the lease or the estimated useful life of the asset, whichever is the shorter. Where the incorporated association expects to obtain ownership of the leased asset at the end of the lease term, the depreciation is over its estimated useful life. Right-of use assets are subject to impairment or adjusted for any remeasurement of lease liabilities.

The incorporated association has elected not to recognise a right-of-use asset and corresponding lease liability for short-term leases with terms of 12 months or less and leases of low-value assets. Lease payments on these assets are expensed to profit or loss as incurred.

Impairment of non-financial assets

Non-financial assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount.

Recoverable amount is the higher of an asset's fair value less costs of disposal and value-in-use. The value-in-use is the present value of the estimated future cash flows relating to the asset using a pre-tax discount rate specific to the asset or cash-generating unit to which the asset belongs. Assets that do not have independent cash flows are grouped together to form a cash-generating unit.

Trade and other payables

These amounts represent liabilities for goods and services provided to the incorporated association prior to the end of the financial year and which are unpaid. Due to their short-term nature they are measured at amortised cost and are not discounted. The amounts are unsecured and are usually paid within 30 days of recognition.

Employee benefits

Provision for employee benefits

A provision is made for the Association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be wholly settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Contract liabilities

Contract liabilities represents the incorporated associations obligation to transfer a service or program to a customer on behalf of a funding provider and are recognised when the provider pays consideration, or when the incorporated associations recognises a receivable to reflect its unconditional right to consideration (whichever is earlier) before the incorporated association has transferred the service or program to the customer.

Leases

A lease liability is recognised at the commencement date of a lease. The lease liability is initially recognised at the present value of the lease payments to be made over the term of the lease, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the incorporated association's incremental borrowing rate. Lease payments comprise of fixed payments less any lease incentives receivable, variable lease payments that depend on an index or a rate, amounts expected to be paid under residual value guarantees, exercise price of a purchase option when the exercise of the option is reasonably certain to occur, and any anticipated termination penalties. The variable lease payments that do not depend on an index or a rate are expensed in the period in which they are incurred

Lease liabilities are measured at amortised cost using the effective interest method. The carrying amounts are remeasured if there is a change in the following: future lease payments arising from a change in an index or a rate used; residual guarantee; lease term; certainty of a purchase option and termination penalties. When a lease liability is remeasured, an adjustment is made to the corresponding right-of use asset, or to profit or loss if the carrying amount of the right-of-use asset is fully written down.

Note 1. Material accounting policies (continued)

Fair value measurement

When an asset or liability, financial or non-financial, is measured at fair value for recognition or disclosure purposes, the fair value is based on the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date; and assumes that the transaction will take place either: in the principal market; or in the absence of a principal market, in the most advantageous market.

Fair value is measured using the assumptions that market participants would use when pricing the asset or liability, assuming they act in their economic best interests. For non-financial assets, the fair value measurement is based on its highest and best use. Valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value, are used, maximising the use of relevant observable inputs and minimising the use of unobservable inputs.

Goods and Services Tax ('GST') and other similar taxes

Revenues, expenses and assets are recognised net of the amount of associated GST, unless the GST incurred is not recoverable from the tax authority. In this case it is recognised as part of the cost of the acquisition of the asset or as part of the expense.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the tax authority is included in other receivables or other payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to the tax authority, are presented as operating cash flows.

Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the tax authority.

New Accounting Standards and Interpretations not yet mandatory or early adopted

Australian Accounting Standards and Interpretations that have recently been issued or amended but are not yet mandatory, have not been early adopted by the incorporated association for the annual reporting period ended 30 June 2025. The incorporated association has not yet assessed the impact of these new or amended Accounting Standards and Interpretations.

Note 2. Critical accounting judgements, estimates and assumptions

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts in the financial statements. Management continually evaluates its judgements and estimates in relation to assets, liabilities, contingent liabilities, revenue and expenses. Management bases its judgements, estimates and assumptions on historical experience and on other various factors, including expectations of future events, management believes to be reasonable under the circumstances. The resulting accounting judgements and estimates will seldom equal the related actual results. The judgements, estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities (refer to the respective notes) within the next financial year are discussed below.

Determining whether a grant contains enforceable and sufficiently specific obligations

The interaction between AASB 15 and AASB 1058 require the management to assess whether the government grants and participant contributions received need to be accounted for under AASB 15 or AASB 1058. Key to this assessment is whether the government grants and participant contributions contain:

- a contract with a customer that creates 'enforceable' rights and obligations, and
- the contract includes 'sufficiently specific' performance obligations.

Critical judgement was applied by management in assessing whether a promise is 'sufficiently specific', taking into account all facts and circumstances and any conditions specified in the arrangement (whether explicit or implicit) regarding the promised goods or services, including conditions regarding:

- the nature or type of the goods or services
- the cost or value of the goods or services
- the quantity of the goods or services
- the period over which the goods or services must be transferred

Incremental borrowing rate

Where the interest rate implicit in a lease cannot be readily determined, an incremental borrowing rate is estimated to discount future lease payments to measure the present value of the lease liability at the lease commencement date. Such a rate is based on what the company estimates it would have to pay a third party to borrow the funds necessary to obtain an asset of a similar value to the right-of-use asset, with similar terms, security and economic environment.

Lease term

The lease term is a significant component in the measurement of both the right-of-use asset and lease liability. Judgement is exercised in determining whether there is reasonable certainty that an option to extend the lease or purchase the underlying asset will be exercised, or an option to terminate the lease will not be exercised, when ascertaining the periods to be included in the lease term. In determining the lease term, all facts and circumstances that create an economical incentive to exercise an extension option, or not to exercise a termination option, are considered at the lease commencement date. Factors considered may include the importance of the asset to the company's operations; comparison of terms and conditions to prevailing market rates; incurrence of significant penalties; existence of significant leasehold improvements; and the costs and disruption to replace the asset. The company reassesses whether it is reasonably certain to exercise an extension option, or not exercise a termination option, if there is a significant event or significant change in circumstances.

Note 3. Retained earnings adjustment

During the year ended 30 June 2025, the incorporated association debited \$21,293 against its retained earnings and credited contract liabilities, representing a surplus of a grant received during the year ended 30 June 2024.

Note 4. Revenue

	2025 \$	2024 \$
Grants Less: Committed funds carried forward	2,280,317	2,193,346 (265,363)
Donations Interest Income	- 125,387	876 99,228
· -	2,405,704	2,028,087
Note 5. Current assets - cash and cash equivalents		
	2025 \$	2024 \$
Cash at bank	526,991	995,654
·	526,991	995,654
Note 6. Current assets - trade and other receivables		
	2025 \$	2024 \$
Other receivables	92,400	6,600
Note 7. Current assets – other assets		
	2025 \$	2024 \$
Prepayments Security deposits Term deposits	27,731 7,904 2,159,671	26,014 12,498 1,671,505
-	2,195,306	1,710,017

Note 8. Non-current assets - property, plant and equipment

	2025 \$	2024 \$
Plant and equipment - at cost Less: Accumulated depreciation	43,677 (15,594)	274,630 (263,898)
	28,083	10,732
Motor vehicles - at cost Less: Accumulated depreciation	44,423 (1,440)	32,158 (3,447)
	42,983	28,711
	71,066	39,443

Reconciliations

Reconciliations of the written down values at the beginning and end of the current and previous financial year are set out below:

	Plant and equipment \$	Motor vehicles \$	Total \$
Balance at 30 June 2023	5,734	94,742	100,476
Additions	9,344	32,158	41,502
Disposal	-	(91,008)	(91,008)
Depreciation expense	(4,346)	(7,181)	(11,527)
Balance at 30 June 2024	10,732	28,711	39,443
Additions	35,188	88,845	124,033
Disposals/written-off	(1,531)	(68,087)	(69,618)
Depreciation expense	(16,306)	(6,486)	(22,792)
Balance at 30 June 2025	28,083	42,983	71,066

Note 9. Non-current assets - right of use asset

	2025 \$	2024 \$
Office accommodation Less: Accumulated depreciation	185,848 (107,465)	132,918 (85,909)
	78,383	47,009

Note 10. Current liabilities - trade and other payables

	2025 \$	2024 \$
Trade payables BAS payable	41,110 27,211	41,550 35,818
Other payables	80,801	44,588
	149,122	121,956

Note 11	Current	liabilities -	contract	liability
14016 11.	Current	แฉบแแบร -	Contract	Hability

Note 11. Current habilities - contract hability	2025 \$	2024 \$
Unexpended grants	212,470	265,363
Note 12. Employee benefits		_
Current	2025 \$	2024 \$
Annual Leave Long Service Leave	88,065 130,389	63,126 109,154
Employee benefits – current	218,454	172,280
Non-Current Long Service Leave	6,790	6,790
Employee benefits – non-current	6,790	6,790
Note 13. Lease liability		
	2025 \$	2024 \$
Lease liability – current	31,219	21,222
Lease liability – non-current	51,624 82,843	33,908 55,130

Note 14. Remuneration of auditors

During the financial year the following fees were paid or payable for services provided the auditor of the incorporated association

	2025 \$	2024 \$
Audit of the financial statements and grant acquittals	13,995	11,000

Note 15. Contingent liabilities

The incorporated association had no contingent liabilities as at 30 June 2025 and 30 June 2024.

Note 16. Events after the reporting period

No matter or circumstance has arisen since 30 June 2025 that has significantly affected, or may significantly affect the incorporated association's operations, the results of those operations, or the incorporated association's state of affairs in future financial years.

Note 17. Reconciliation of deficit after income tax to net cash from operating activities

	2025 \$	2024 \$
Surplus for the year	138,556	118,729
Adjustments for:		
Depreciation and amortisation Gain on sale of asset	44,347 (8,322)	36,079 (9,971)
Interest expense on leases	5,611	3,544
Change in operating assets and liabilities: Trade and other receivables Prepayments and other Trade and other payables Employee benefits Contract liabilities	(85,800) 2,877 30,994 46,174 (74,187)	16,973 (186) 36,390 (288,891) 215,363
Net cash provided by operating activities	100,250	128,030

In the officers' opinion:

- the incorporated association is not a reporting entity because there are no users dependent on general purpose financial statements. Accordingly, as described in Note 1 to the financial statements, the attached special purpose financial statements have been prepared for the purposes of complying with the Australian Charities and Not-for-profits Commission Act 2012 and Associations Incorporation Act 2015 (WA), the Charitable Collections Act 1946 (WA) and associated regulations;
- the attached financial statements and notes comply with the Accounting Standards as described in Note 1 to the financial statements;
- the attached financial statements and notes give a true and correct view of the incorporated association's financial position as at 30 June 2025 and of its performance for the financial year ended on that date; and
- there are reasonable grounds to believe that the incorporated association will be able to pay its debts as and when they become due and payable.

On behalf of the Committee

Dr Helen Grzyb

Chair

21 October 2025 Perth, WA



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INDEPENDENT AUDIT REPORT ON THE FINANCIAL REPORT TO THE MEMBERS OF THE MULTICULTURAL FUTURES INCORPORATED

Opinion

We have audited the attached special purpose financial report of The Multicultural Futures Incorporated. ('the Association') which comprises the statement of financial position as at 30 June 2025, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the declaration by those charged with governance.

In our opinion, the accompanying financial report of The Multicultural Futures Incorporated is in accordance with *Division 60 of the Australian Charities and Not-for-profits Commission Act 2012 and the Associations Incorporation Act (WA) 2015*, including:

- a) Giving a true and fair view of the Association's financial position as at 30 June 2025 and of its financial performance and cash flows for the year then ended; and
- b) Complying with Australian Accounting Standards to the extent disclosed in Note 1 to the financial statements and *Division 60 of the Australian Charities and Not-for-profits Commission Regulations 2022 and the Associations Incorporation Act (WA) 2015.*

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Association in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* ("the Code") that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by *Division 60 of the Australian Charities and Not-for-profits Commission Act 2012*, which has been given to directors, would be in the same terms if given to the directors as at the time of this auditor's report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter on Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the financial reporting responsibilities under the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

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Responsibilities of the Directors for the Financial Report

The Directors of the Association are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*, and is appropriate to meet the needs of the members. The Directors' responsibility also includes such internal control as the Directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error. In preparing the financial report, the Directors are responsible for assessing the ability of the Association to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report. A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at http://www.auasb.gov.au/auditors responsibilities/ar4.pdf. This description forms part of this auditor's report.

This description forms part of our audit report.

ARMADA AUDIT & ASSURANCE PTY LTD

Nigel Dias Director

Perth, Dated 21 October 2025

Armada Audit & Assurance



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Auditor's Independence Declaration under Subdivision 60-40 of the Australian Charities and Not for Profit Commission Act 2012 to the Board of The Multicultural Futures Incorporated

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2025 there has been:

- i) No contraventions of the auditor independence requirements as set out in the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- ii) No contraventions of any applicable code of professional conduct in relation to the audit.

Armada Audit & Assurance

ARMADA AUDIT & ASSURANCE PTY LTD

NIGEL DIAS DIRECTOR

Perth, Dated 21 October 2025

Want to support Multicultural Futures?

You can volunteer, donate, fundraise or collaborate with us:

multiculturalfutures.org.au 08 9336 8282

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