

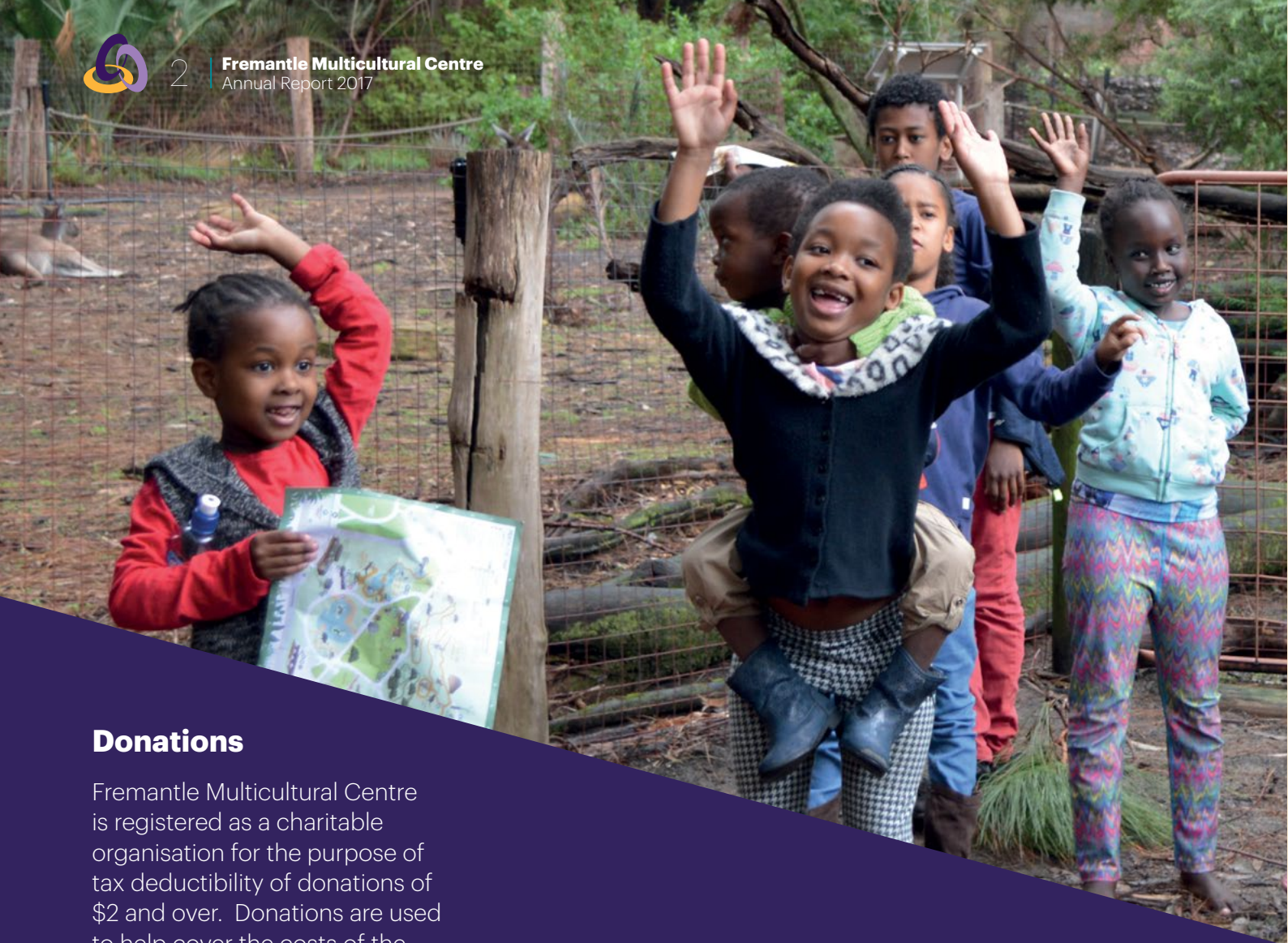


Fremantle  
Multicultural  
Centre Inc.

# Fremantle Multicultural Centre Annual Report 2017







## Donations

Fremantle Multicultural Centre is registered as a charitable organisation for the purpose of tax deductibility of donations of \$2 and over. Donations are used to help cover the costs of the services we deliver.

If you are considering making a large donation or bequest or you would like more information before deciding, please contact us as below.

## Contact information

Fremantle Multicultural Centre  
241 – 243 High Street  
Fremantle WA 6160  
9336 8282  
www.fmcwa.com.au  
administration@fmcwa.com.au

# Contents

- |  |   |  |
|--|---|--|
| <b>1.</b> Contents                           | <b>16.</b> Settlement Grants Program                | <b>32.</b> Early Intervention and Building Community |
| <b>4.</b> Chairperson's Message              | <b>24.</b> Volunteer Report                         | <b>33.</b> What our clients say about us             |
| <b>5.</b> FMC Staff                          | <b>26.</b> Emergency Relief                         | <b>34.</b> Acknowledgements                          |
| <b>6.</b> Introduction by a community member | <b>28.</b> Family and Domestic Violence Counselling | <b>35.</b> Concise financials                        |
| <b>7.</b> Strategic Plan on a Page           | <b>30.</b> Creative and Learning Spaces             |  |
| <b>8.</b> Accommodation Program              |   |  |
| <b>12.</b> Mental Health Access Service      |   |  |

# Glossary

**the Centre** Fremantle Multicultural Centre

**CaLD** Culturally and Linguistically Diverse

**CEO** Chief Executive Officer

**CAP** Crisis Accommodation Program

**HASW** Housing Accommodation Support Worker

**MHAS** Mental Health Access Services

**SGP** Settlement Grants Program

**ER** Emergency Relief

**AOD** Alcohol and Other Drugs

**FDV** Family and Domestic Violence

**DCCPFS** Department of Communities - Child Protection and Family Support

**OMI** Office of Multicultural Interests

**DSS** Department of Social Services

**MHC** Mental Health Commission

**SWMPF** South West Metropolitan Partnership Forum

**MYNWA** Multicultural Youth Network Western Australian

**UWA** University of Western Australia

**PMA** Peel Multicultural Association

**ASeTTS** Association for Survivors of Torture and Trauma

**CARAD** Coalition for Asylum Seekers Refugees and Detainees



# Chairperson's Message Roshan Weddikkara



Welcome to the 2017 Fremantle Multicultural Centre Annual Report. This year found our organisation once again on firm footing as we addressed the challenges of our sector, while remaining committed to our purpose and mission to provide a welcoming and equitable society for migrants and refugees.

As always, I find myself drawn to the committed and tireless work of our staff and volunteers in providing outstanding services and support to our CaLD community. Despite uncertainty of funding in some areas this year, our people remained resilient and optimistic. The staff and volunteers of FMC continue to deliver high quality services with unwavering commitment to working with our clients and communities and continue to deliver positive outcomes for so many in the CaLD communities we service.

In particular, I would like to thank our outgoing CEO Peta Wootton, who carefully and wisely steadied the organisation over the past 18 months, provided superb support and encouragement to our staff, and supported our ongoing search for funding stability to ensure we can continue to provide much needed services. While Peta will be missed, I would also like to take this opportunity to introduce and welcome our new CEO, Stuart Tomlinson, who joins us at a pivotal time, with an

abundance of opportunities for partnership and collaboration requiring astute and experienced leadership.

The future presents an ever changing landscape for FMC - while we are a strong and vibrant organisation, with endorsement and support from all our funding and community partners, external funding priorities and methods continue to evolve and it is critical that we remain agile and prepared to keep an open mind to changes that will ensure we are able to meet the needs of our clients in the long-term.

However, it is imperative that we remain true to our purpose as a longstanding advocate and service provider to the refugee and migrant community. Growing through funding diversification and partnering will ensure we can expand the provision of appropriate services to an underserved part of our community and support long-term sustainability of the organisation.

Finally, I would like to recognise the contribution of my board colleagues who have provided outstanding and committed support for FMC. I am particularly pleased to have welcomed two new board members in 2017 to expand our ranks, further diversify representation and bring new skills and thinking to support FMC.

  
**Roshan Weddikkara**  
19th October, 2017



## FMC Staff

The Fremantle Multicultural Centre has a 36 year history of providing help to migrants and refugees in the metropolitan area and it is the dedicated staff that provides and delivers services to these communities. The Fremantle Multicultural Centre acknowledges the contribution and commitment of each member of staff to ensuring that monies

received by our funding bodies enable us to provide quality, specialised services to the culturally diverse members of our community. In 2016/17, the following staff continued the long tradition of assisting and delivering culturally appropriate services to a range of refugee and migrant communities.

- **Chief Executive Officer**  
Peta Wootton
- **Accommodations Service**  
Michael McCarthy, Alicia Asic, Dianna Campbell, Victoria Mashonga and Erika Quintero.
- **Mental Health Access Service**  
Marina Korica, Pushpa Siroley, Mathias Silas, and Dragana Prodanovic.
- **Settlement Grants Program**  
Anita Tuzlukovic, Karen Hogg, Teresa Zemenek and Virginia Pitts.
- **Family and Domestic Violence Service**  
Angela Loxton
- **Business Development and Partnerships**  
Alec Uzunovsky
- **Accounts and Administration**  
Robyn Bishop and Vesna Cvijanovic
- **Volunteer Coordinator**  
Lindy Midalia
- **Projects Officer**  
Shan Sai
- **Support Services**  
Chona Roque and Peter Scott





# Mohammad's Story

## Mazar-e Sharif to Perth

My name is Mohammad and I am a Hazara man from Afghanistan. I was born in 1980 in the city of Mazar-e Sharif, in northern Afghanistan, and had a wonderful life with my mother, father, two brothers and two sisters. Unfortunately, Afghanistan has had a long history of conflict and with the arrival of the Taliban in Afghanistan our life became difficult and in the end, became too dangerous to stay.

My father was a truck driver who travelled throughout Afghanistan and neighbouring countries and when he was killed by the Taliban, this meant as the eldest that I needed to support my family. I was interviewed and employed by the American Army as a contractor providing local supplies and services to the American forces within my province. During this time, some of my neighbours were being threatened and killed by the Taliban and when it was known that I was working as a contractor for the American Army, I too received phone calls which told me I would also be killed. This is when my mother and family decided I needed to leave Afghanistan for my own safety. This was the start of my journey out of Afghanistan and which ended in my arrival in Australia.

I was able to sell most of my possessions and start my long journey out of Afghanistan, (I was told it was Australia but I did not know where Australia was),

and to safety which ended when I boarded a boat in Indonesia and arrived on Christmas Island in 2011. After eight months in Curtin Detention Centre, I was granted residency in Australia and moved to Hobart, Adelaide and finally, Perth looking for employment. When I arrived in Perth, I had no employment, accommodation and very little money and hope. After spending many months in crisis accommodation, backpackers and finally sleeping in a car in Kings Park, with my friend Kabir who I had met whilst sitting in the jungle in Indonesia waiting to board a boat filled with other refugees, I had thought we had no hope. It was through much luck and help by community service organisations, like Fremantle Multicultural Centre, that we were able to find accommodation and finally feel safe.

I was assisted to get my truck drivers licence and find work as a truck driver with Toll Holdings and I very much enjoy my work and my colleagues who have been very welcoming to me. My work is what provides for my life in Australia but I also support my wife, child and her family and also my mother, brothers and sisters as they do not have any rights and are unable to work. I was able to visit my family in Pakistan in 2014, (after they were forced to move from Afghanistan to escape the violence), to organise accommodation and medical care for my mother and during



this time, I was introduced to, and married my wife. Later on we were blessed with the birth of our daughter.

I have been very lucky in Australia and the people at Fremantle Multicultural Centre have helped me with my employment and also with my visas, when I just need to talk to someone and when I need information or do not understand things. I try to tell my family that Australia is a wonderful country and that people are very kind and will help you to gain a better life. I want to work hard so I can buy a house for my family and give back to my new country and be a good citizen and raise my children to have the opportunity to be free and also contribute to Australia. I sometimes miss my old life, my family and friends and my home in Mazar-e Sharif but now I am most happy in Perth, as I know I am free and proud to provide for my wife, child and family and to make a better life in Australia and give back to the country which welcomed me.

# Strategic Plan on a page

## Our Charter

### Our Vision

An inclusive multicultural community

### Our Mission

To support the Western Australian multicultural community by the provision of the highest quality support, capacity building and related programs and services to assist migrants to successfully settle

into their new community and fulfil their ongoing aspirations.

Supporting the Western Australian Community to provide a welcoming environment for migrants and refugees.

**Inclusion** Accepting and celebrating diversity and providing services based on need

**Quality** Focusing on high quality development and delivery of programs and services

**Accountability** Responsibility for individual actions of Board members, staff and volunteers, and the financial, legal and service delivery responsibilities of the whole Centre

**Partnerships** Fostering cooperative working relationships within the Centre and positive collaboration with outside partners

**Empathy** Showing understanding of the situations and needs of people

**Respect** Valuing people, property and the environment

**Ethics** Committing to the highest standards of ethics and integrity

## Our Values

## Our Strategic Focus

<b>Sustainability</b>	Seeking diverse funding streams and developing our financial independence and sustainability	Ensuring our main office location and/or services are in alignment with current and future client needs	Consolidating our current service delivery and cultivating a culture of continuous improvement
<b>Opportunity</b>	Investigating and prioritising identified service opportunities and partnering with other values aligned organisations wherever possible	Developing our identity to ensure it reflects the work that we do	Measuring and evaluating the work we do, to support our practice and growth with evidence
<b>People and Partnerships</b>	Engaging our clients, staff and volunteers in service design	Ensuring we are effectively resourced to achieve our objectives	Developing meaningful partnerships with organisations to ensure an individualised and holistic approach to service delivery



# Accommodation Program



## Crisis Accommodation Program (CAP)

provided support to a total of **154** individuals, (**76** male and **78** female) and this total includes, **26** families with **70** accompanying children who were provided **accommodation and case management support.**



## Childrens Therapeutic Support Services (CTSS)

provided support to **8** families with a combined total of **27** children, (**14** of these were male and **13** were female), around **pre and post arrival trauma and settlement issues.**



## Homeless Accommodation Support Worker Program (HASW)

supported **52** individuals, (**26** of these were male and **26** were female), during 2016/17. This total includes, **13** families with a combined total of **39** children who were provided **support to access long term accommodation and tenancy support.**

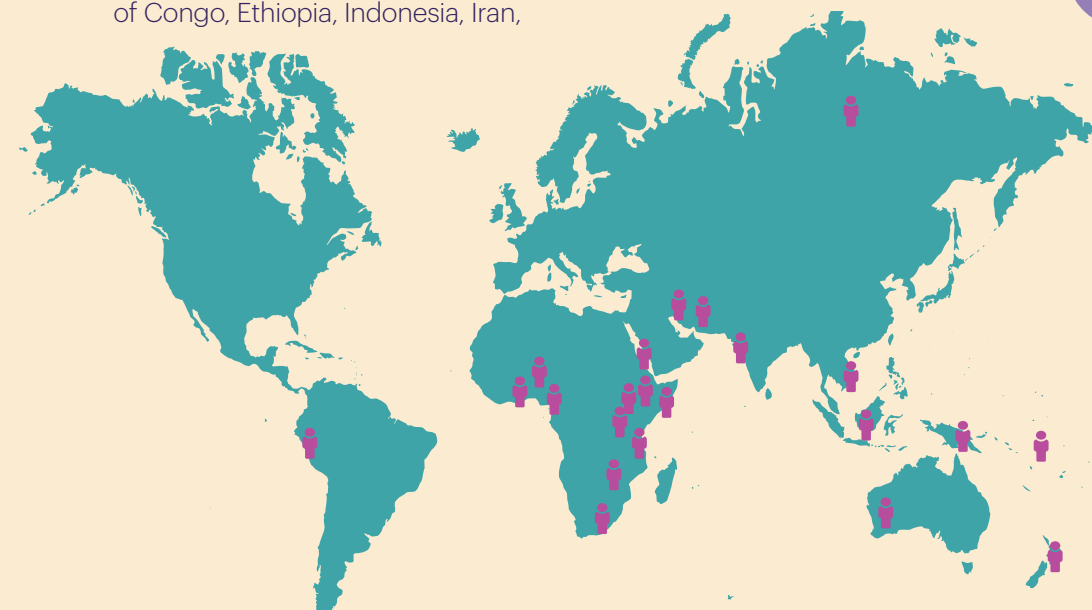
## Countries of Origin

Australia, Burundi, Mali, New Zealand, Nigeria, Peru, Samoa, Sierra Leone, Sudan, Tanzania, Vietnam, Afghanistan, Democratic Republic of Congo, Ethiopia, Indonesia, Iran,

Jordan, Malaysia, Pakistan, Papua New Guinea, Russian Federation, Somalia, South Sudan, Sudan, Tanzania

African Languages, Arabic, Kirundi (Rundi), Krio, Somali, Spanish, French, Swahili, Vietnamese, Dari, Dinka, English, French, Kinyarwanda (Rwanda), Oromo, Persian, Russian, Tigrinya, Urdu.

## Languages Spoken



## CTSS Family Day Out at the Zoo

During the year, as part of the Children's Therapeutic Support Service - School Holiday Program, three families were able to visit the Perth Zoo thanks to the generosity of the local Fremantle community and organisations who donated money to the Fremantle Multicultural Centre - Children's Therapeutic Support Service.

It is very important for all children to have the opportunity to participate in recreational activities with their families

and this in turn, has a positive impact on the emotional development and wellbeing of children. Unfortunately, many of the families from Culturally and Linguistically Diverse backgrounds who access services from the Fremantle Multicultural Centre tend to have a very limited or fixed income and this makes it very difficult to have the funds for the whole family to attend activities or events during the school holidays. These activities

not only build the self-esteem of children and sense of family togetherness for many who have experienced dislocation and trauma, but it also builds community inclusion and engagement and a sense of belonging.

Thank you to the organisations that donated money to ensure that the families were provided with the opportunity to attend the Perth Zoo and enjoy a memorable day for all involved.





## Kelvin's Story

Kelvin presented to Fremantle Multicultural Centre seeking emergency relief assistance. At the time, Kelvin was residing in a men's Boarding House and was seeking family reunification and visitation with his children but unable to have any of his children stay with him. Kelvin had six children, ranging in age from 3-14, all of whom were in the care of the Department of Communities - Child Protection and Family Support.

Kelvin had led a transient lifestyle since the age of 14 when he was forced to live on the street to escape a violent home life. While living on the street, Kelvin engaged in drug use which led to depression and subsequently, a suicide attempt at the age of 18, which resulted in an Acquired Brain Injury. Kelvin has had difficulty finding and maintaining employment and has never had stability in his life. Kelvin has been dependant on support services and lived in crisis and supported accommodation, lodging houses and substandard accommodation on a regular basis throughout his life.

Over the previous two years, before presenting to Fremantle Multicultural Centre, Kelvin had managed to improve his situation with some assistance from other support services. Kelvin had been abstinent from drug and alcohol use, had been compliant with all Department of Communities - Child Protection and Family Support requirements for reunification with his children and was in process of having his

eldest child placed back in his care.

Following discussions with Kelvin around his emergency relief needs and desire to implement changes in his life, an intake assessment was undertaken and Kelvin was found to be eligible for support by Fremantle Multicultural Centre - Homelessness Accommodation Support Program. The support worker assigned to Kelvin assisted with a Department of Communities - Housing appeal for Kelvin to be placed on the priority housing waitlist. Kelvin had previously applied for priority and his application was declined. A priority housing application for a two bedroom property was submitted and this time approved within two weeks. Kelvin was then referred to the Department of Communities - Housing National Partnership Agreement on Homelessness, (NPAH), Project officer. Kelvin was accepted for NPAH housing support program and placed on the NPAH program waitlist for housing allocation in the Fremantle zone.

Whilst awaiting his property allocation, Kelvin received confirmation from Department of Communities - Child Protection and Family Support that he had been approved to have full custody of his eldest daughter, (now 14 years old), and have his 4yo daughter staying on weekends once allocated housing. Kelvin was shortly afterwards, notified that he was allocated a suitable

property in the Fremantle area and with the assistance of the Fremantle Multicultural Centre - Homelessness Accommodation Support Program and the Department of Communities - Child Protection and Family Support able to furnish and transition into the property.

Kelvin is hopeful of having all of his children living with him in the future and will be supported by Department of Communities - Child Protection and Family Supports and Fremantle Multicultural Centre - Homelessness Accommodation Support Worker to achieve this goal. Under the NPAH project, Kelvin and his family will be provided with 12 months of intensive family support and assistance with:

- Establishing a home, including the purchasing of basic furniture, whitegoods and other household items
- Resolving financial issues and assistance in accessing employment, education and training
- Establishing or re-establishing social and community support networks
- Linkages with mainstream and community services, including assistance with accessing income entitlements, medical care and recreational activities; and
- Linking children with local school and recreational opportunities

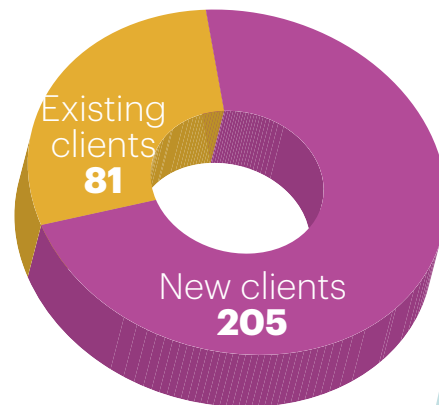
## Partnerships

- The Department of Child Protection and Family Support
- Centrelink
- The Department of Housing
- ONCALL Interpreters and Translators
- ASeTTS
- Edmund Rice Centre
- Fremantle Community Legal Centre
- Centrecare
- Metro Migrant Resource Centre
- Connect Groups
- Glyde-in Community Learning Centre
- Osborne Park Adult Medical Service
- Swan Adult Mental Health Service
- Youth Reach South
- South Metropolitan Area Health Service
- Joondalup Community Mental Health Service
- Fremantle Mental Health Services
- Rockingham Community Mental Health
- Carers WA
- ISHAR Multicultural Women's Health Centre
- Southern Communities Advocacy
- Richmond Wellbeing
- Mental Health Law Centre
- St Patrick's Community Support
- Mirrabooka Community Mental Health
- Fremantle Family Crisis Accommodation and Referral Service
- The Lucy Saw Centre
- Anglicare WA
- Communicare
- UnitingCare West
- Zonta House Refuge Association
- Red Cross
- WA AIDS Council
- Coalition for Asylum Seekers Refugees and Detainees (CARAD)
- The Smart Speech Pathology Dyslexia-SPELD
- Foundation of WA Skillbuilders
- Therapy Services & Products for Children
- Sexual Assault Resource Centre
- Reconnect
- Women's Advocacy Centre
- Child Adolescent Mental Health Services (CAMHS)

# Mental Health Access Service

## Referral Sources:

Social / Community Worker	45
Non-government Organisations	41
Community Mental Health (MH) Services	39
General Practitioners (GP)	31
Hospitals	38
Self-referrals	33
Family / relatives	29
Friends	30



Total clients  
**286**



## The highest number of clients were from the following 7 countries:

Iraq	29
Afghanistan	27
Pakistan	25
Sri Lanka	23
Iran	23
Sudan	16
Burma	13
Turkey	11

## Countries of Origin

40 countries of origin (Afghanistan, Australia, Bangladesh, Bosnia and Herzegovina, Burma, Burundi, Cambodia, Cameroon, Chile, China, Congo, Croatia, Egypt, Eritrea, Ethiopia, India, Iran, Iraq, Kenya,

Lebanon, Liberia, Libya, Macedonia, Malaysia, Mauritania, Morocco, Nigeria, Pakistan, Philippines, Serbia, South Sudan, Sri Lanka, Sudan, Syria, Saudi Arabia, Thailand, Turkey, United Kingdom, Vietnam, Zambia).



**3715**  
client contact hours

## Most Frequent Presenting Issues

- Anxiety and depression exacerbated by adjustment issues, domestic violence and social isolation
- Post-Traumatic Stress Disorder (PTSD) as a result of pre-arrival traumas
- Torture and trauma
- Loss and Grief
- Accommodation
- Health

## Referrals To Other Services

Counselling	7
Psychiatrist	32
GP	32
Legal assistance	34
Centrelink	19
Accommodation	17
Employment service	11
Women's refuge	18
Community based activities	26
English classes	27

## Professional Development Training Sessions Attended By MHAS Team Members

- Forced Marriage
- Community Safety
- ASIST Suicide Prevention
- Serious Incidents Reporting System
- Understanding Grief and Loss
- Integrated Primary Care Approach to Mental Health (MH) and Alcohol and Other Drugs (AOD)
- Sector Space - National Disability Insurance Scheme (NDIS)
- Governance Training
- Perinatal MH - Developing a Clinical Guide for GPs
- Suicide Forum
- Cultural Diversity and Family - Multicultural Domestic Violence Response
- Domestic Violence Forum

## INFORMATION SESSIONS

(on MH issues within CaLD community and the role of the MHAS):

Mercy Care, Red Cross, Acute MH Study Day at Alma Street, Curtin University - Psychology Students and Iranian, Afghani, Syrian, Chinese, Sudanese, Iraqi, Burmese, Sri Lankan, and Pakistani community members.

## ACTIVITIES

White Ribbon Supporters Forum, Refugee Week Practitioners Forum, Women's Health Day, Carer's Day, Anti - Poverty Day, White Ribbon Day and Harmony Day. MHAS was the lead agency of the Mirrabooka Mental Health Week Co-operative that organised Mentally Healthy Day during the Mental Health Week in 2016. MHAS was also represented in Rockingham, Fremantle and East Perth at MH promotion day held during the Mental Health Week.

## MHAS REPRESENTATION:

CaLD South - West Network, CaLD AOD Think Tank, Stirling /

Joondalup MH Partners Think Tank, LEP subcommittee - WAAMH, Joondalup Regional MH Sub - Network, Cultural Advocacy in MH - Child and Adolescent MH Services (CAMHS) Network, Red Cross Stake Holders, MH Community Leadership Network and Partners in Recovery Organisations (PIRO) Armadale - Bentley.

## ADVISORY STEERING GROUPS AND BOARDS:

WA Association for Mental Health (WAAMH) and Fremantle Women's Health Centre (FWHC) boards of management, Multi - Systemic Therapy Steering Group, Partnering With CaLD Consumers in Person Centred Care working group at South and North Metropolitan MH Services.

Through on-going advocacy, liaison and networking with mental health service providers, by exercising flexibility and

family inclusive approach MHAS managed to achieve following outcomes for its clients:

- improved access to formal and informal supports
- better diagnosis
- improved communication between clients and services
- better treatment compliance and recovery prospects
- increased confidence to seek help in case of relapse of symptoms
- improved client satisfaction



## Loc's\* Story

Loc\*, (not her real name) a 28 year old Vietnamese mum of 2 boys (aged 3 and 5), was referred to MHAS by her GP in relation to depressive symptoms and feelings of 'hopelessness and emptiness' due to a history of domestic violence.

Loc came to Australia on a Spousal Visa. She had lived in an abusive and violent relationship for nearly six years and she feared deportation to Vietnam and separation from her children. She was also afraid of the stigma of being divorced and bringing down her family's social standing in Vietnam.

She accepted the referral to MHAS by her GP as she feared for the welfare of her sons. Over a few sessions, Loc reported that she was

becoming distressed and unable to cope with on-going physical, emotional, financial and verbal abuse. She worked full time as a Nail Technician but had no rights to spend any money. She started to experience severe anxiety and insomnia coupled with feelings of hopelessness and emptiness to the point that she thought she was going to become dysfunctional and unable to care for her young children. By this time her sons were also becoming fearful of her husband's behaviour. It was at this point that she sought help through her GP and the referral to MHAS.

Until her referral to MHAS, Loc had no opportunity to discuss her personal

circumstances with any one, (her employer and work mates were all Vietnamese), and her husband had socially isolated her from the Vietnamese community. Loc was also not aware she was a Permanent Resident of Australia and eligible for support services, (she was also not aware of any support services available to her).

MHAS worked intensively alongside Loc to represent her specific needs. Loc was fully informed of all the support services available so she could make an informed decision for her and her sons. Loc felt empowered and confident and decided to

separate from her abusive husband so that she and her sons could move on. This was not easy as her husband further exacerbated her anxiety by involving Department Of Communities - Child Protection and Family Support with an allegation that Loc was mentally not capable of caring for her children.

MHAS took a case management approach and worked collaboratively with several agencies to ensure her complex needs were represented

so Loc was able to access services that were tailored to her family. To assist Loc in her journey to make her life safe and meaningful, MHAS worked with her GP, Community Mental Health, Women's Legal services, Department of Communities - Child Protection and Family Services, Department of Immigration and Children's Court/Family Mediation Services.

Today, Loc no longer requires anti-depressant medication and is studying for a Cert 3 in English at TAFE and is still working part-time in the cosmetic industry. She also has the full custody of her sons' care.

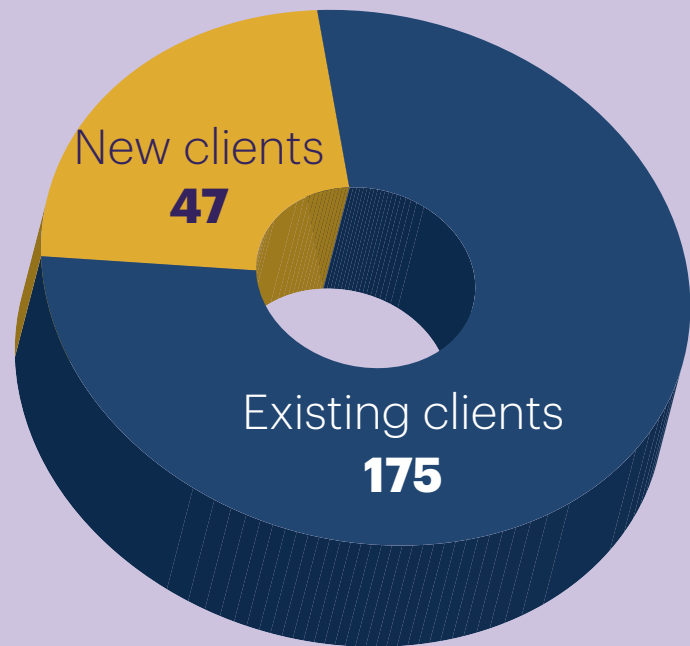
## Partnerships



- South Metropolitan Health Service – Mental Health
- Richmond Well Being
- SPOT Counselling Services
- St Patrick's Community Support Centre
- HelpingMinds (formerly Arafmi)
- Red Cross
- William Langford Community House
- St. John of God Counselling Services
- AVIVO
- RUAH - Health Promotion & Community Development
- SCALES Community Legal Centre
- CoMHWa Consumers of Mental Health WA
- Fremantle Community Legal Centre
- Associates Psychology Services (Portuguese speaking)
- Fremantle Women's Health Centre
- RUAH – Mental Health Support Services
- AseTTs – Association for Services to Torture and Trauma Survivors
- Kwinana Early Years Services
- Rockingham Community MH
- Rockingham Kwinana Health Services MH
- ORS Group (PhaM) – employment services
- Stirling Community Adult MH Service
- Osborne Park Hospital / Women's and New-born Service
- Bangladeshi Association WA
- Child and Adolescent Mental Health Service
- Mirrabooka Community MH Services
- ISHAR Multicultural Women's Health Service



# Settlement Grants Program



Total participants **222**

## Presenting Issues

- 43%** Facilitation of employment pathways
- 25%** Educational and skills training
- 22%** Income support and money management
- 10%** Community participation.



## Top 5 Countries of Origin



## Working with Community

In 2016/2017 the Settlement Grant Program (SGP) provided 41 information sessions delivered in Cockburn, Kwinana & Mandurah, with a count of 601 attendances. Individual session reporting was completed for each session.





## Participations and Partnerships

### Managing Cultural Diversity

FMC Settlement Services has developed cultural competency educational material covering topics about cultural awareness, services access and equity, communication strategies and translating and interpreting services.

Cultural awareness section has covered areas such as culture, mores, culturally and linguistically diverse people, and stereotypes. Also participants have been provided with guidelines on avoiding and resolving cross cultural misunderstanding when dealing with people from CALD backgrounds.

This year we have delivered half-day training to Community & Government Organisations who are members of the SW CaLD Network Meeting.

### City Of Cockburn and City of Kwinana

Beside continuous partnership in running 'Inspire Me' course and Conversational English classes, the settlement services at Fremantle Multicultural Centre have developed a productive collaboration and partnerships with the community development/engagement services team with both Cities, to improve assistance to CALD client living in those areas.

### Cultural Diversity in Kwinana Multicultural Advisory Group

Settlement Service has played integral part in designing The City of Kwinana's Multicultural Action Plan 2017-2020 (MAP). The MAP three main objectives for Cultural and Linguistically Diverse (CaLD) residents of Kwinana: Full participation of CaLD communities in social, economic and cultural life, remove the barriers to equity experienced by CaLD communities and promote the benefits of Western Australia's cultural and linguistic diversity.

### City of Mandurah

Using funding obtained through City of Mandurah Partnership Funding we have continue to deliver and facilitate life-skills workshop to CALD clients who are resident in City of Mandurah

### Peel Multicultural Association Inc.

We continue to work very closely with member and the BOM from PMA Inc. in identifying and partnering in strategies to address the issues faced by CALD clients who live in City of Mandurah.

### MYANWA (Multicultural Youth Advocacy Network)

Involvement in MYANWA at an executive level has provided opportunity to participate in advocacy in response to the needs highlighted through the delivery of services at North Lake Senior Campus (NLSC).

### Department of Human Services: Centrelink

Continued support from the Centrelink Multicultural Service Officers allows the office to provide a client focused response to the frequent problems faced by students in accessing, communicating with and understanding Centrelink services. This service enables a personalised response to each case, and reduces the number of students attending Centrelink offices during school hours. Support from the MSO service includes phone and email support and advice, and regular visits from a MSO in the SGP office, as needed.

### Centrecare Migration Services

Migration advice and support has been a continued service thanks to partnership with Centrecare Migration Services allowing a Migration agent to operate from the FMC NLSC office for one morning every four weeks.

### Hepatitis WA

Health Liver Workshops and Free Hepatitis Screening & Immunisation were delivered targeting the Filipino Community (Filipino Community having one of the highest affected by Hep B) providing information on healthy livers and awareness of Hepatitis B. Workshops were also to help promote further scheduled Hepatitis B Screenings & Immunisation.

### UWA Medical Students - Crossing Borders Interhealth

Facilitation of "Family Planning Workshop" for women, to help educate women on being more informed on contraception choices and safe sex practice, women's health, asking questions to overcome common misconceptions & accessing health care.

### Oxford Foyer

FMC Settlement Service continues to work collaboratively with Oxford Foyer, particularly in relation to North Lake Senior Campus (NLSC) Youth Settlement Services clients.



'INSPIRE ME' GRADUATES,  
NORTH LAKE CAMPUS



## Successes In 2016/2017

In 2016/2017 Fremantle Multicultural Centre continues to provide settlement support services to eligible clients to promote economic and personal wellbeing, independence, and community connectedness. Most significant successes in the last funding period were;

- **31** information sessions/workshops were delivered to over **250** participants covering topics such as; civic participation, child and family health, general settlement information, family planning, family and domestic violence, life-skills and etc.;
- **24** employment and training/career workshops delivered covering topics on preparing for work, applying for work and Resume writing.

Additional outcomes achieved during 2016/2017 were increasing client's community participation, inclusiveness, integration and cohesion.

### Celebrating Harmony Day in South West Corridor (Cockburn, Kwinana and Mandurah)

Settlement Services have engaged local CaLD community members in the social activities and event, focusing on strengthening community participation and inclusion in wider Australian society (Burundi Twa Community and Peel Multicultural Association).

### First Hike Project

The third First Hike Project was run successfully during April, providing 14 young men with an opportunity to experience the Australian bush, and to develop new friendships as well as connections within the broader community. SBS has developed

documentary about the success of the First Hike Project, that can be viewed by searching for "First Hike Project" on the SBS website [www.sbs.com.au](http://www.sbs.com.au).

### Western Australia Football Commission (WAFC)

Following on from the Aussie Rules workshops held at NLSC during 2016, the Western Australian Football Commission again offered workshops during term 2, this time separately for both male and female students. Both were enthusiastically attended, and culminated in the IEC cup playing both women's and men's games against Cyril Jackson Intensive English Centre. Ongoing support was provided to the six young men who had indicated their desire to continue to play Aussie

Rules, and they successfully transitioned into playing for a local club, Fremantle CBC Football Club. Their transition has been hugely successful, largely due to the proactivity of the Football Club, and the partnership between the FCBC Football Club, FMC and the WAFC in order to maximise integration for the players.

### Community & Sporting Club expo at North Lake Senior Campus

The expo was created in response to the difficulties faced by young people from CaLD backgrounds in connecting with local sporting clubs and community organisations. The expo aimed to make this process easier by providing information for the students



COMMUNITY AND SPORTING CLUB EXPO ATTENDEES



WAFC TEAM



while providing opportunity for local clubs and organisations to connect directly with these young people. Following the information session more than fifty expressions of interest to join sporting clubs were submitted by the students.

### Leadership Development and Civic Participation Activity

Objective of this activity was to provide relevant and practical information, advice and support in order to connect young people with opportunities for leadership development and civic participations. These included: The City of Cockburn Youth Leadership program in partnership with Murdoch University; The City of Cockburn Youth Peer Consultancy Project in partnership with MYANWA; The United Nations Youth Association State Summit; Catalyst Youth Summit: The Multicultural Youth Advocacy Network of Western Australia



### Young Women's Group Consultation

Participants were invited to workshop ideas around the provision of a Young Women's Group to be held at NLSC. The group discussed issues and areas of information that should be included, format of the group, and speciality groups and speakers to be included in the program. Explorations of funding and format options are ongoing.

### Conversational English Classes

Classes are run from Cockburn & Kwinana, Coolbellup sites, with additional level classes run from Fremantle.

Classes are run weekly during school terms with primary focus on:

- Improving spoken English language
- Build self-confidence and self-capacity skills
- Learn life skills through topic information
- Understand the importance of English in the workplace
- Connect or reconnect with formal English Classes
- Assist with confidence to further education/employment
- Connect with community services

### Inspire Me Computer Classes

'Inspire Me' Course was successfully delivered to 50 CaLD participants from 21 different countries with the majority arriving in Australia on a refugee/humanitarian and spouse/partner visa.

Computer classes were delivered in small groups of 6-7 participants, during school terms in Cockburn & Kwinana. Lessons orientated the participants in using a computer and using Microsoft Word, training participants to create a resume and cover letter. In learning how to use the internet, activities incorporated into the lesson plan assisted with identifying employability skills or/and transferable skills and seeking employment including: career search (short term & long term career pathways), education, training and job search.

Additionally, 3 workshops were delivered at each course term starting with preparing for work, applying for work and Resume writing.

Participant outcome highlights:

- 19 Participants secured employment
- 3 Participants secured a volunteer position
- 5 Participants had existing part-time positions & seeking further/future employment/training opportunities

All participants who attended the course reflected:

- Improved computer skills
- Understood the course information
- Understanding Job Search in Australia
- Course has made them aware of career pathways and lifelong learning
- Many clients have continued on to further education/training
- Course improved their confidence in seeking training or employment

### Employment Pathway Work Plan- Driver Education Component

The aim of this work plan is to identify personal goals to employment and further training. Developing an employment plan that will enhance employability including addressing the need to obtaining a WA drivers licence. Primary focus is that clients entering into the Employment Pathway Work Agreement with focus on self-identify personal employment pathways, goals & work plan. From July 2016 to June 2017, 24 clients entered into Employment Pathway Work Plan - Driver Education Activity. Total for the 2016/2017 we have 11 clients who have obtained their Driving Licence and 13 will continue their engagement in 2017/2018.

## South West CaLD Network Meetings

We continue to facilitate SW CaLD Network Meetings throughout 2016/2017. Network is gathering of government, non-government agencies and community groups that share information, knowledge and resources so that they can better support their culturally and linguistically diverse (CaLD) communities.

The network welcome new members and are an opportunity to engage with stakeholders, share information, discuss local issues, attend presentations and explore partnership opportunities.

Participants share information, network and raise any systemic advocacy issues and at each meeting services providers have the opportunity to present information on their services. The forum also assists with the facilitation of interagency referrals.

## Appreciation acknowledgment

City of Cockburn's Success and Coolbellup Public library as well as City of Kwinana, Darius Wells Library and Resource Centre for their partnership and for their unconditional support in delivering "Inspire me" courses and Community Conversational English classes.

Soroptimist International for their continuous support throughout 2016/2017 with "Inspire me" and also their dedicated volunteers who are the fundamental part of our Conversational English classes in Kwinana.



# Volunteer Report

The Fremantle Multicultural Centre (FMC) thanks all the wonderful volunteers for their time, commitment and skills they bring to helping clients and communities. The volunteers who give up their time for the service of others are reliable, resourceful and caring people who contribute significantly to the services and to our ethos of achieving inclusion, empowering and enabling all individuals to participate fully within the community.

FMC has engaged **11 new volunteers** in 2016/17 and has a **total of 35 volunteers**.

This includes a number of dedicated women from the Soroptimist International organisation.

> The majority of volunteers teach English as a Second Language (ESL) at classes in Fremantle, Coolbellup, Success and Kwinana. The volunteer teachers provide beginners, elementary and intermediate levels as well as conversational English classes. Volunteers also provide support for individuals sitting the International English Language Testing (IELTS), exam.

- > Volunteers also coordinate the weekly doll making, weaving and sewing programs.
- > Other volunteers assist in providing employment and computer skills to clients, assist staff in the children's holiday program, help organise events, provide a tax help service, work with our mental health officers, are crèche assistants and support our Settlement Grant Program team with immigration matters.

## 2016/2017 Awards

FMC is proud of all our dedicated volunteers and would like to further acknowledge two award winning volunteers in 2016/17.

- > In December 2016, our Weaving teacher, Lynn Marshall won the Inspirational Volunteer Award for the Arts & Culture category in the City of Cockburn
- > In 2017, Joan Scott, an assistant ESL teacher, won the Kwinana Volunteer of the Year Award 2017 in the City of Kwinana

## Joan Scott – Kwinana Volunteer of the Year Award in 2017

Joan has volunteered with the Fremantle Multicultural Centre - Conversational English Classes in Kwinana for 3 years, assisting migrants and refugees with their English Language skills. The Conversational English Class has between 14 - 30 participants each week and Joan assists with the beginners in the class.



With a number of the women being illiterate in their own language having someone to assist in understanding and communicating in the English language is a difficult task. Joan's calm, caring, and engaging manner has ensured that these women attend classes regularly and for most it is the only time they travel independently to access a social program.

It is difficult to find volunteers who have the time, commitment and patience required for this position, Joan has clearly been a valuable volunteer and asset to the Conversational English Classes Kwinana. Volunteers like Joan not only provide a wonderful service to students who attend to learn English, doll making or sewing but provide an inclusive environment where people can socialise and feel a part of a community.

In Joan's words: *"I was an immigrant myself and even though I spoke the same language there were many cultural differences and people still helped me. When I thanked them, all they told me is to do the same for someone else."*

## Partnerships

Many of our volunteers work in sites outside of the FMC's head office in Fremantle and this would not be possible without the partnership of the City of Cockburn and the City of Kwinana

## Volunteer Events and Displays

- > In March 2017, an afternoon tea was held for all volunteers in appreciation of the unpaid work that they do and as an opportunity to get to know each other. Also, a new agreement called 'Rights and Responsibilities' (created for all our students and visitors) was discussed and distributed
- > In May 2017, FMC

volunteers were invited by 'St John of God Hospital, Murdoch to their 'Serving up Thanks' volunteer event to celebrate and appreciate both organisations volunteers as part of the National Volunteer Week.

- > During the year, the doll making and weaving groups were

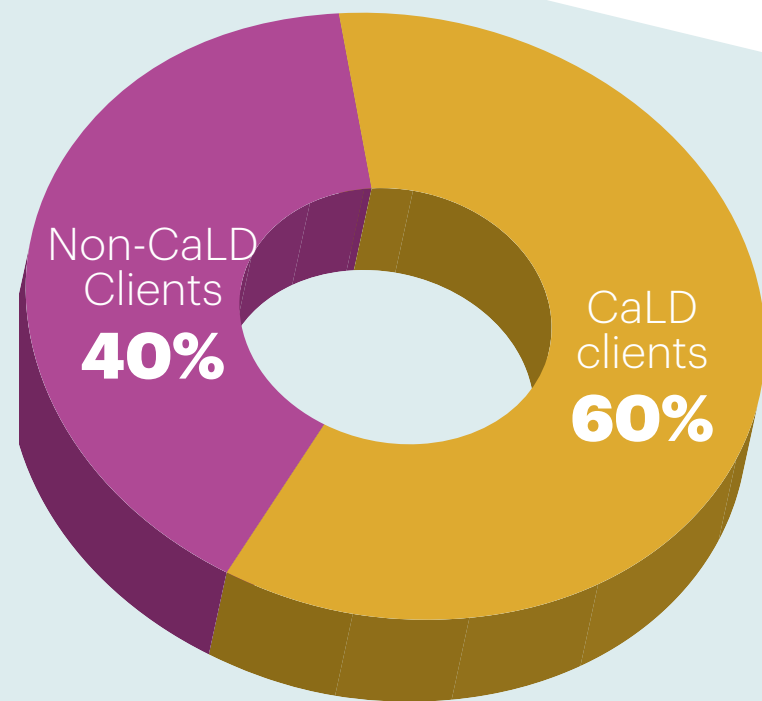
invited to display their work at the City of Fremantle's Library. Additionally, two volunteers were asked to write about why they volunteer and this was also displayed at the library as part of Volunteer Week.

UTHANDO DOLL MAKING CLASS





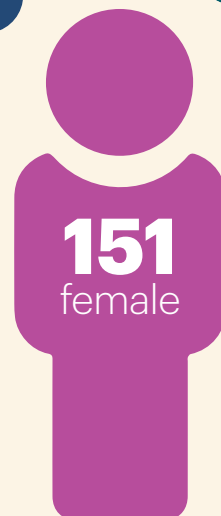
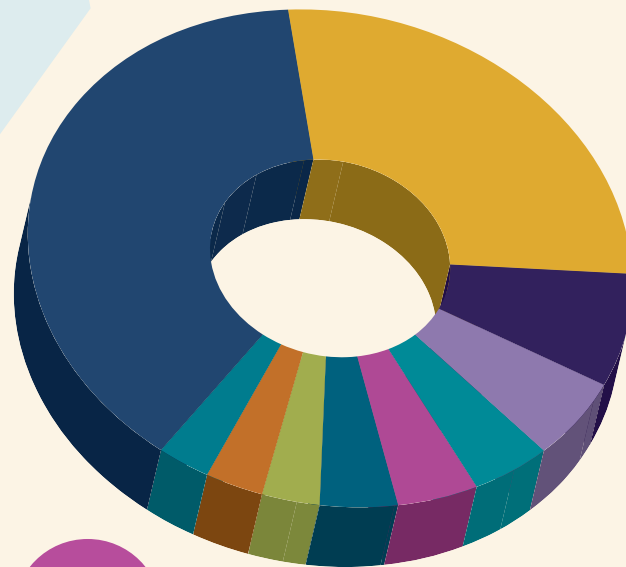
# Emergency Relief



## Client Background

<b>Australia</b>	<b>72</b>
<b>Iran</b>	<b>20</b>
<b>Iraq</b>	<b>15</b>
<b>Ethiopia</b>	<b>12</b>
<b>Sri Lanka</b>	<b>12</b>
<b>Pakistan</b>	<b>11</b>
<b>Afghanistan</b>	<b>8</b>
<b>India</b>	<b>8</b>
<b>Sudan</b>	<b>8</b>
<b>Others</b>	<b>102</b>

Total Clients  
**268**



## Partnerships

- > North West ER Collaborative Forum
- > South East Metro ER Collaborative Forum
- > Port Care
- > Food Bank
- > South Lake Ottey Family & Neighbourhood Centre
- > Uniting Care West
- > Partners in Recovery
- > Fremantle Community Legal Centre
- > Financial Counselling Network
- > St. Patricks Community Support Centre

At the Fremantle Multicultural Centre, Emergency Relief is provided in an accessible, equitable and respectful manner to those presenting with financial issues and constraints. The Centre seeks to utilise and distribute ER monies in a way that provides maximum benefit to the varied presenting needs and life situation of each client seeking assistance. The main presenting reasons for clients seeking ER assistance tends to be unemployment or under employment, mental health concerns, AOD, chronic health concerns, legal issues and relationship or FDV issues. Clients presenting for ER assistance are typically on a Centrelink Newstart Allowance or Disability Support Pension, while some CALD clients have no entitlement to these benefits and have no income due to their visa status. For CALD communities, the issue of limited funds is exacerbated by cultural and language barriers, discrimination and limited understanding of services. Typically, CALD clients tend to present seeking ER support with complex mental health issues, (including pre and post arrival trauma), family and domestic violence and relationship breakdowns.

The Centre has witnessed increased pressure on families from the rising cost of utilities (electricity, water and gas), with some clients presenting with extremely high bills, (above \$1000). Where appropriate, and as a part of a case management, ER staff provides part payment of the utility bill and provide information and advocacy around applying for HUGS (Hardship Utilities Grant Scheme). All clients are provided with information for other ER services and referrals for financial counselling services where appropriate. The approach emphasised by the Centre seeks to address the needs of each client with the principles of dignity, choice and equitable access as a guide. The Centre will continue to provide ER monies in a manner that not only addresses the presenting issues of all clients but focusses on developing the capacity of clients to develop the knowledge, problem solving skills and resources towards self-reliance.





# Family and Domestic Violence Counselling Service

**370** Contacts

**27** Clients

**13** Countries of Origin

The Family and Domestic Violence, (FDV), service provides one-on-one counselling and group session to CALD women who have experienced intimate partner violence. The FDV service during 2016/17 was only **available to clients one day a week** and was able to **provide a service to 27 clients** in total. The FDV service is seeking to expand service delivery to meet the demands in the CALD communities in 2017/18 and is **looking at further funding opportunities to increase the number of days** that clients can access the service.

Of the clients attending the FDV service, **33% of the clients were living in a refuge**. The remaining clients were living independently but **required additional advocacy support** around legal, visa, welfare and financial matters.

## Voice Group

During 2016/17, a new initiative was trialled for existing clients of the FDV service to attend a weekly group session over a two month period. The Voice Group allowed women to meet other women experiencing similar issues and listen to each other's voices, experience fun while learning new skills and acquiring additional knowledge whilst considering the future. The clients were facilitated to discuss what specific issues they felt were important for

them to learn about and to then commence implementing them in order to enhance their lives. The cultural aspect was interwoven throughout the sessions, with the group participants actively explaining cultural mores and how these impinge on their lives in Australia. Some of the content included learning about trust, how to set effective boundaries, triggers and assertive communication.

One of the Voice Group sessions was dedicated to a morning tea for the funders of FDV Counselling service – D'Orsogna Smallgoods – with two representatives attending. The forum was an opportunity for all involved to discuss both the counselling service and the Voice group and for clients to openly discuss what the service and group means to them and the appreciation of being afforded such a service.

## Countries of Origin





# Creative and learning spaces

Over 3,150 people come through the Fremantle site each year and many attend groups run by volunteers. In excess of \$150,000 volunteer hours was contributed in this reporting period.



## English classes

The Centre is committed to assisting with English language proficiency as this may assist with structural barriers to social and economic participation. English classes are held by dedicated volunteer English teachers over 5 sites, 40 weeks in year, with a total 4000 people participating. The classes range from beginners to specialist International English Language Testing System.

## Creative classes

In 2012 the Centre published a community arts resource, "Sharing the Journey." The resource documented the use of art, culture, dance and spirituality to support participants to listen and mobilise their inner resources, connect with their creativity and build resilience. Out of the process ten guidelines for building resilience with art were developed:

- Nurture relationships
- Promote health and wellbeing
- Strengthen mental health competence
- Enhance the spirit
- Build personal security
- Connect people in positive and social ways
- Create a sense of commitment and belonging
- Celebrate diversity and difference
- Share stories
- Protect mental health and wellbeing



## We offer weekly:

- A weekly yoga class for participants of all ages to release stress, clear the mind and improve health and wellness;
- Weaving where participants practice conversational English in a supportive environment; support for each other through traumatic events; share stories and traditions from their countries of origin; skill exchange by swapping different weaving techniques; and make presents for family and friends;
- Uthando doll making benefited the children in KwaZulu Natal who have experienced trauma, loss and grief because of HIV/AIDS.





## Early intervention and building community

### Early intervention

Early intervention for children and young people is offered through the accommodation program and settlement service worker co-location at NLSC. The Commissioner for Children and Young People (March 2016) report "This is Me: Stories from culturally and linguistically diverse children and young people" indicates almost one in five (18.4%) of children and

young people in Western Australia were born overseas and one in ten speak a language other than English at home. CaLD children and families are highly diverse and the issues they may face vary dependent on the specific cultural group with which they identify; the number of years settled in Australia, their means of coming to Australia and once here, the level of community and family support they receive. The

Centre provides child-and-family sensitive services and supports children and young people:

- maintain education and assist transition between educational facilities;
- engage in recreation to increase connection and wellbeing; and
- support family functioning to improve safety and permanency.

### Inclusion

Department of Communities – Child Protection and Family Support targeting CaLD carer families to provide workshops which aims to facilitate knowledge and skill sharing to allow CaLD carers to be better equipped to deal with children that they foster care.

The partnership provides CaLD carers with a range of relevant workshops they can attend to gain the information and knowledge around some of the significant trauma issues that the children in their care present with.



## What our clients say about us

### quotes from satisfaction surveys and feedback forms

**"What to say, I feel like I owe her for the rest of my life, words cannot explain how much she has helped me."**

**"I was completely lost and hopeless when my doctor sent me to this service. Now I am feeling well and living independently with my two sons."**

**"Very happy refugee send me to this service. I am very strong now"**

**"I have been feeling like I didn't have anybody but the staff at FMC have become like my family and now I feel like I have people that are close to me and I can talk to."**

**"My family is so fortunate to have FMC looking after them"**

**"I was very confused with so many people trying to help but not helping me. She phoned every one and made me understand how it works."**

**"I can see how much my kids and family enjoy the school holiday program. A big thank you"**

**"I got all the help I needed"**

**'I am very happy person now. I feel like I can get help when I need it.'**





# Acknowledgements

## We acknowledge the generosity of the following donors

- › Soroptomists International Fremantle
- › D'Orsogna Ltd
- › Catching Thoughts design + creative
- › Bux Foundation
- › Fremantle Workers and Social Club
- › University of Western Australia – Crossing Borders for Health

...and generous clients and community members throughout the year.



## Funders

- › Department of Social Services
- › Department of Communities – Child Protection and Family Support
- › WA Mental Health Commission
- › Lotterywest
- › Office of Multicultural Interests

Final thanks to our clients and their families who have generously contributed to service planning, service reviews and annual report process.



Fremantle  
Multicultural  
Centre Inc.

# Financial Statements For the year ended 30 June 2017



## Income Statement

FREMANTLE MULTICULTURAL CENTRE INC. INCOME STATEMENT  
For the year ended 30 June 2017

	30/06/17	30/06/16
<b>Operating Revenue</b>	\$	\$
Department of Social Services	383,344	356,142
Department of Child Protection	419,399	405,305
Mental Health Commission	506,337	498,363
Lotteries Commission	39,750	39,750
Fremantle Medicare Local	0	51,243
Richmond Fellowship	0	15,026
Other Grants	84,862	127,081
Grants Brought Forward	39,941	79,788
Interest	10,476	16,468
Crisis Rent	0	14,676
Office Rent	32,329	31,695
Client Payments - DEP & Mentors	8,875	5,087
ER Administration	9,725	9,712
Other Income	73,642	138,497
<b>Total Operating Revenue</b>	<b>1,608,680</b>	<b>1,788,833</b>
<b>Operating Expenditure</b>		
Employee Expenses	1,180,050	1,093,596
Accommodation Expenses	8,687	24,585
Accounting and Audit	21,950	23,178
Committed Funds Carried Forward	78,145	40,387
Consultancy Fees	6,730	18,953
Depreciation	16,683	19,193
Driver Education	15,569	10,147
Equipment Maintenance & Purchases	3,320	1,286
Emergency Relief Payments	49,432	49,705
Insurance	6,725	7,748
Internet & Software Expenses	12,593	17,079
Motor Vehicle Expenses	28,996	48,299
Electricity & Water	8,246	7,923
Printing, Stationery & Office Requisites	9,588	9,897
Professional Development	6,953	6,239
Project Facilitators Fees	3,265	5,973
Rent & Hire	43,158	25,787
Telephone & Fax	18,696	21,219
Travel Expenses	12,951	10,095
Other Administration Expenses	62,205	136,527
Grants Refunded	34	30,446
Total Operating Expenditure	1,593,976	1,608,262
Surplus for the Year	\$14,704	\$180,571
<b>Total Operating Expenditure</b>	<b>1,593,976</b>	<b>1,608,262</b>
<b>Surplus for the Year</b>	<b>\$14,704</b>	<b>\$180,571</b>

The accompanying notes form part of these Financial Statements

## Balance Sheet

FREMANTLE MULTICULTURAL CENTRE INC. BALANCE SHEET  
As at 30 June 2017

	30/06/17	30/06/16
<b>Current Assets</b>	\$	\$
Cash at Bank	540,379	386,630
Cash At Bank - Term Deposit	474,145	467,171
Cash on Hand	1,152	1,510
Trade Debtors	800	6,457
Prepayments & Sundry Debtors	17,197	16,816
Accrued Income	2,650	0
<b>Total Current Assets</b>	<b>1,036,323</b>	<b>878,584</b>
<b>Non - Current Assets</b>		
Land & Buildings - Valuation	1,700,000	1,700,000
Computer Equipment - Cost	63,188	63,188
Less Accumulated Depreciation	-54,813	-51,713
Office Furniture & Equipment - Cost	8,375	11,475
Less Accumulated Depreciation	95,113	95,113
Crisis Accommodation - Cost	-75,718	-70,870
Less Accumulated Depreciation	19,395	24,243
Motor Vehicles - Cost	63,329	63,329
Less Accumulated Depreciation	-44,618	-39,939
	18,711	23,390
Motor Vehicles - Cost	48,545	0
Less Accumulated Depreciation	-4,056	0
	44,489	0
<b>Total Non - Current Assets</b>	<b>1,790,970</b>	<b>1,759,108</b>
<b>Total Assets</b>	<b>2,827,293</b>	<b>2,637,692</b>
<b>Current Liabilities</b>		
Trade Creditors	2,803	6,712
Sundry Creditors & Accruals	7,909	42,620
GST Payable	14,652	8,262
PAYG Payable	21,680	11,036
Superannuation Payable	11,282	6,862
Provision for Employee Entitlements	139,259	100,718
Car Loans	47,490	0
Provision For Crisis Rent	5,000	5,000
Provision for Motor Vehicle Replacement	42,666	42,666
Provision for IT Replacement	18,614	18,614
<b>Grants In Advance</b>	<b>138,145</b>	<b>40,388</b>
<b>Total Current Liabilities</b>	<b>449,500</b>	<b>282,878</b>
Provision for Long Service Leave	26,779	0
Total Non - Current Liabilities	52,377	70,880
<b>Total Liabilities</b>	<b>528,656</b>	<b>353,758</b>
<b>Total Net Assets</b>		
<b>Equity</b>		
Accumulated Surplus Brought Forward	578,933	398,362
Surplus for the Year	14,704	180,571
Asset Revaluation Reserve	1,705,000	1,705,000
<b>Total Equity</b>	<b>\$2,298,637</b>	<b>\$2,283,934</b>

The accompanying notes form part of these Financial Statements



## Cash Flow Statement

FREMANTLE MULTICULTURAL CENTRE INC. CASH FLOW STATEMENT  
For the year ended 30 June 2017

	30/06/17	30/06/16
	\$	\$
<b>Cash Flows from Operating Activities</b>		
Receipts from Grants and other income	1,698,969	1,752,373
Interest Received	10,476	16,468
Payments to Suppliers and Staff	-1,548,024	-1,620,928
Net Cash Flows from Operating Activities	161,421	147,913
Cash Flows from Investing Activities		
Loan Received	48,545	0
Loan Repayments	-1,057	0
Additions to Fixed Assets	-48,545	0
Net increase in Cash and Cash Equivalents	160,364	147,913
Cash and Cash Equivalents Brought Forward	855,311	707,398
<b>Cash and Cash Equivalents Carried Forward</b>	<b>\$1,015,675</b>	<b>\$855,311</b>

### Reconciliation of cash flow from operating activities and surplus for the year

	30/06/17	30/06/16
Surplus for the year		
Adjust for non-cash flow items	14,704	180,571
Depreciation	16,683	19,194
Change in Assets and Liabilities		
Decrease in Trade Debtors	5,657	23,303
(Increase) in Prepayments & Sundry Debtors	-381	-4,947
(Increase)/ Decrease in Accrued Income	-2,650	4,103
(Decrease)   Increase in Trade Creditors	-3,909	1,943
(Decrease)/ Increase in Sundry Creditors & Accruals	-34,711	6,967
Increase/ (Decrease) in GST Payable	6,390	-3,894
Increase/ (Decrease) in PAYG Payable	10,644	-6,732
Increase/ (Decrease) in Superannuation Payable	4,420	-2,030
Increase/ (Decrease) in Employee Entitlements	20,038	-23,165
Increase/ (Decrease) in Grants in Advance	97,757	-47,400
Increase in Redundancy Provision	26,779	0
<b>Net Cash Flows from Operating Activities</b>	<b>\$161,421</b>	<b>\$147,913</b>

## Statement of Changes in Equity

FREMANTLE MULTICULTURAL CENTRE INC.  
STATEMENT OF CHANGES IN EQUITY  
As at 30 June 2017

	Accumulated Reserves	Revaluation Reserves
	\$	\$
<b>RESERVES</b>		
<b>Balance as at 30 June 2015</b>	<b>398,362</b>	<b>1,705,000</b>
Surplus for the year	180,571	0
<b>Balance as at 30 June 2016</b>	<b>578,933</b>	<b>1,705,000</b>
Surplus for the year	14,704	0
<b>Balance as at 30 June 2017</b>	<b>\$593,637</b>	<b>\$1,705,000</b>

## Note 1: Summary Of Significant Accounting Policies

These financial statements are a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Associations Incorporations Act of WA and the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act 2012). The General Committee ("the Committee") has determined that Fremantle Multicultural Centre ("the Centre") is not a reporting entity.

The financial statements have been prepared on an accruals basis and is based on historic costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless stated otherwise, have been adopted in the preparation of this financial report.

### a. Income Tax

The centre is exempt from Income Tax.

### b. Land & Buildings, Furniture and Equipment

Land & Buildings are accounted for at the valuation carried out in October 2009 by a licensed valuer. Furniture and Equipment are carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all assets is depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

### c. Impairment of Assets

At the end of each reporting period, the Committee reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs to



# Fremantle Multicultural Centre Inc. General Committee's Report

sell and value in use, the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised in the income and expenditure statement.

#### **d. Employee Benefits**

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits have been measured at the amounts expected to be paid when the liability is settled. There is a contingent liability for sick leave not accounted for in the accounts of \$51,229.22.

#### **e. Provisions**

Provisions are recognised when the association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions are measured at the best estimate of the amounts required to settle the obligation at the end of the reporting period.

#### **f. Cash and Cash Equivalents**

Cash and cash equivalents include cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

#### **g. Accounts Receivable and Other Debtors**

Accounts receivable and other debtors include amounts due from members as well as amounts receivable from donors. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

#### **h. Revenue and Other Income**

Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue. Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established. Grant and donation income is recognised when the entity obtains control over the funds, which is generally at the time of receipt. All revenue is stated net of the amount of goods and services tax (GST).

#### **i. Goods and Services Tax (GST)**

Revenues, expenses and assets

are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

#### **j. Financial Assets**

Investments in financial assets are initially recognised at cost, which includes transaction costs, and are subsequently measured at fair value, which is equivalent to their market bid price at the end of the reporting period. Movements in fair value are recognised through an equity reserve.

#### **k. Accounts Payable and Other Payables**

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

The Committee have determined that the centre is not a reporting entity.

The Committee have determined that this special purpose financial statements should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the committee the attached financial statements:

1. Presents fairly the financial position of Fremantle Multicultural Centre Inc. as at 30 June 2017 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that Fremantle Multicultural Centre Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



**Roshan Weddikkara**  
Chairperson

Dated this 19<sup>th</sup> day of October 2017



# Fremantle Multicultural Centre Inc. Independent Audit Report to the Members of Fremantle Multicultural Centre Inc.

# Fremantle Multicultural Centre Inc. Independent Audit Report to the Members of Fremantle Multicultural Centre Inc.

## Opinion

We have audited the accompanying financial report, being a special purpose financial report, of Fremantle Multicultural Centre Inc. (the incorporation), which comprises the committee's report, the balance sheet and statement of changes to equity as at 30 June 2017, the income statement and the cash flow statement for the year then ended and notes comprising a summary of significant accounting policies and other explanatory information, and the statement by members of the Committee.

In our opinion, the financial report presents fairly, in all material respects, the financial position of Fremantle Multicultural Centre Inc. as at 30 June 2017 and its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements, and the requirements of the Associations Incorporation Act of WA. and the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act 2012).

## Basis of Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the incorporation in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES

110: Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Emphasis of Matter - Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist the incorporation to meet the requirements of the Associations Incorporation Act of WA and the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act 2012). As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

## Committee's Responsibility for the Financial Report

The committee of Fremantle Multicultural Centre Inc. is responsible for the preparation of the financial report, and has determined that the basis of preparation described in Note 1 is appropriate to meet the requirements of the Associations Incorporation Act of WA and the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act 2012) and is appropriate to meet the needs of the members.

The committee's responsibility also includes such internal control as the committee determines is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the incorporation's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the committee either intends to liquidate the incorporation or to cease operations, or has no realistic alternative but to do so.

## Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit.

We also:

Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Obtain an understanding of internal control relevant to the audit in order

to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the incorporation's internal control.

Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee.

Conclude on the appropriateness of the committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the incorporation's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or,

if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the incorporation to cease to continue as a going concern.

Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

## Raymond Woolley

Ray Woolley Pty Ltd  
Registered Company Auditor No 16396 17  
Russley Grove  
Yanchep WA 6035  
Dated this 14 October 2017